SharePoint/Office 365 Adoption & Use Cases
Survey Results from SharePoint Conference N. America 2018

May 25, 2018
Respondent Profiles: Top 5 Roles

Shown as a percentage of the overall total. n=162

- Systems Administration
- Application Development
- Software Architecture
- IT Architecture
- Systems Analysis

Colligo Confidential: Survey data from SPCNA 2018
Amongst survey respondents, uptake of Microsoft Office 365 was very high, with 82% reporting they have fully or partially deployed the service.

Related Reading on the Colligo Blog

- Three Office 365 Security and Compliance Takeaways From SPS Vancouver
- Email and RIM: Dealing with Mobility and Metadata
Document Management in Office 365

Are you using SharePoint/Office 365 to support your document management processes?

- Two thirds of respondents report using SharePoint/Office 365 to support some or all of their document management processes
- A further 22% are planning or evaluating this option

Colligo Confidential: Survey data from SPCNA 2018

Related Reading on the Colligo Blog

- Game Changing Breakthroughs in Knowledge Management
- Top Questions: Mastering Records and Knowledge Management in Office 365
Records Management in Office 365

Are you using SharePoint/Office 365 to support your records management processes?

- Records management processes are less fully adopted than those for knowledge management
- However, a full 70% of respondents are evaluating or already using SharePoint/Office 365 for records management

**Related Reading on the Colligo Blog**

- [Getting Started with Records Management in SharePoint: Three Questions to Consider](#)
- [Christian Buckley on the Role of Email in Records Management](#)
Awareness of Office 365 Labels

Were you aware of the new labelling capabilities in Office 365 before today?

- A little under half of the respondents were familiar with labels before the conference
- 41% were not aware of labels, while a small number had heard the name without further details

Colligo Confidential: Survey data from SPCNA 2018

Related Reading on the Colligo Blog

Three Office 365 Security and Compliance Takeaways From SPS Vancouver

Introducing Colligo Email Manager for Microsoft Office 365
Promotion of Labels and Advanced Data Governance

Would you recommend the use of labels and ADG for records management in your company?

- Respondents showed enthusiasm for adopting labels and advanced data governance features; over half said they would make this recommendation today while a further 33% wanted more information.

Related Reading on the Colligo Blog

- Email and SharePoint/Office 365: A Step Towards GDPR Compliance
- 6 Business Drivers for Information Governance from Barry Jinks
Introducing Colligo Email Manager for Office 365

www.colligo.com/o365

- Access from any Outlook or Office 365 interface
- Get the right content in the right place with the right properties
- Reduce chaos—send content as secure links or attachments
- Accurately classify content with Office 365 labels support