Colligo Engage 7 (Briefcase for Windows and Email Manager for Outlook)

Release Notes

Contents

System Requirements

Client Hardware Requirements

Colligo Engage has the same client system requirements as Microsoft Office:

- Office 2010: technet.microsoft.com/en-us/library/ee624351(v=office.14).aspx
- Office 2013: technet.microsoft.com/en-us/library/ee624351.aspx#Overview
- Office 2016: products.office.com/en-us/office-system-requirements#Office2016-suites-section

Client Operating System

Colligo Engage runs on x64 and x86 versions of Windows 7, Windows 8, 8.1, and Windows 10.

Client Software Requirements – Windows and Outlook

The following client software is required:

- Microsoft Office 2010 SP1 or higher, 2013, or 2016
    - Both 32-bit and 64-bit versions of Microsoft Office are supported.
    - If your organization implements a policy to prevent users from creating or modifying PSTs, and you are using the 64-bit version of Office, Outlook App functionality will be reduced. Please refer to our knowledge base for more information.
- Microsoft Office PIAs (if using Office 2010) www.microsoft.com/download/en/details.aspx?id=3508
- Microsoft .NET framework 4.5.1 Runtime www.microsoft.com/en-ca/download/details.aspx?id=40779
- Windows Identity Foundation (required for single sign on authentication through ADFS 2.0) microsoft.com/en-ca/download/details.aspx?id=17331
- Microsoft Visual C++ 2013 Redistributable Package www.microsoft.com/en-ca/download/details.aspx?id=40784
    - 32-bit operating systems need only the x86 version
    - 64-bit operating systems need both the x86 and the x64 version
- Internet Explorer 9 or higher (optional)

Additional Client Software Requirements – Outlook

Colligo Engage – Outlook has an additional client software requirement:

- Visual Studio Tools for Office (VSTO) 2010 www.microsoft.com/en-ca/download/details.aspx?id=48217

Server Requirements

The following versions of Windows are supported:

- Windows 2008R2 Server (for Terminal Services) or higher

Colligo Engage supports connectivity to the following editions of SharePoint:

- SharePoint 2010, 2013, SharePoint Online (Office 365)
- Microsoft SharePoint Foundation 2010 or 2013
- (Optional) Microsoft FAST Search Server 2010 for SharePoint

Contact Colligo Support colligo.com/request for compatibility questions regarding Cumulative Updates and Service Packs for SharePoint.

Release 7.2 – 19 September, 2016

Release 7.2 Installation

If you are using Colligo Email Manager for Outlook 7.x with Colligo Console, additional steps are required when upgrading. Please refer to the Knowledge Base article Upgrading to Colligo Engage 7.2.

New Features 7.2

Release 7.2 (build 7.2.0.22) – 19 September 2016	
Reference	Description
CON-848	Support for web authentication to Colligo Console in Email Manager for Outlook.
CON-849	Support for web authentication to Colligo Console in Briefcase for Windows.
CON-869	Offline Search in Briefcase for Windows – simple search (by filename) of the local cache. This new feature is documented in the Knowledge Base article How do I use Offline Search?

Resolved Issues 7.2

Release 7.2 (build 7.2.0.22) – 19 September 2016	
Reference	Description
CON-766	When the Metadata Prompt has been disabled globally by an Administrator, end users will no longer see the **disable/enable metadata** option in Email Manager for Outlook.
CON-822	RMS files will no longer cause errors during synchronization. **Note:** This issue will not be resolved until the SharePoint site containing RMS files is removed from Colligo's configuration. The site needs to be re-added and re-synchronized fully in order for the fix to take effect.
CON-837	Filtered synchronization now works for folders that exceed the list view threshold (LVT).
CON-844	Reduced load time for synchronization filtering options in Briefcase for Windows.
CON-845	If a user is using environment variables in the StorageRoot registry value or the STORAGE_ROOT MSI property and they are configured to use the Colligo console, they will not receive a Console login prompt. This has been resolved.
CON-857	Resolved an issue with erroneous detection of duplicate sites. Duplicate site detection is now based on site URLs.
CON-880	When using the Attachment Manager in Email Manager for Outlook (Connected Mode), folders will be displayed when the user clicks the **+** or **>** beside the node, or when the user double-clicks the folder. (Double-clicking the folder was not working).
CON-883	Improved keyboard navigation when editing managed metadata.

Known Issues 7.2

Release 7.2 (build 7.2.0.22) – 19 September 2016	
Reference	Description
CON-908	This issue impacts users with both Briefcase for Windows and Email Manager for Outlook (Offline Mode). When a user restarts their system and both apps are launched simultaneously, the user may receive two authentication dialogs. Logging into one will not close the other. The second one will need to be closed before synchronization will occur.

Release 7.1 Update 6 – 29 April, 2016

Resolved Issues 7.1 Update 6

Release 7.1 Update 6 (build 7.1.27) – 29 Apr 2016	
Reference	Description
CON-724	Using environment variables in the StorageRoot registry value or the STORAGE_ROOT MSI property can cause Outlook to crash.
CON-726	Users can now delete directly from Recovered Items.
CON-744	When uploading emails in bulk, changes to the content type for any email may result in metadata loss when the items arrive in SharePoint. Users may also see an Action Failed message.
CON-793	When a SharePoint field has a name identical to Colligo's email mapping properties, the SharePoint defaults would be overwritten. Colligo will now only apply its defaults if the field is of type 'text', 'number', or 'boolean'. Any other situations which have identical names will map the SharePoint default instead.
CON-835	When an encrypted email is sent from a Mac or iOS device, the application would fail to successfully decrypt it and upload to SharePoint. This has now been fixed.

Known Issues 7.1 Update 6

Release 7.1 Update 6 (build 7.1.27) – 29 Apr 2016	
Reference	Description
CON-845 resolved	If a user is using environment variables in the StorageRoot registry value or the STORAGE_ROOT MSI property and they are configured to use the Colligo console, they will not receive a Console login prompt. This has been resolved in Release 7.2

Release 7.1 Update 5 – 21 March, 2016

New Features 7.1 Update 5

Release 7.1 Update 5 (build 7.1.25) –21 Mar 2016	
Reference	Description
CON-828	MSI Property value to specify the maximum size of an encrypted item. Related to the feature (CON-665) added in Update 4. For more details, please refer to the knowledge base article Encrypted Item Size Limit.

Resolved Issues 7.1 Update 5

Release 7.1 Update 5 (build 7.1.25) – 21 Mar 2016	
Reference	Description
CON-502	Editing metadata from the Windows Explorer integration may cause a crash if the location in SharePoint contains Rich Text fields.
CON-720	Many dialogs are distorted when DPI settings are set to something other than 100%. Resolved: The application now supports up to 200% DPI. If you require the use of higher DPI scale settings, please contact Colligo Support at colligo.com/request.
CON-760	If a user has permissions for a sub-site but not for for the parent site, the user will not be able to connect to the sub-site from within the app.
CON-792	When in the Metadata editor, not all characters are visible for choice values in a Choice Checkbox column.
CON-805	When a sub-site is pushed as a folder from the Console, duplicate folders may appear in the tree.

Release 7.1 Update 4 – 16 February, 2016

New Features 7.1 Update 4

Release 7.1 Update 4 (build 7.1.23) –16 Feb 2016	
Reference	Description
CON-741	Support for Office 2016.
CON-665	Encrypted Emails will be decrypted prior to being uploaded to SharePoint. Notes: • This feature is only supported in Connected Mode • Encrypted items within an encrypted email will not be decrypted. For more details, please refer to the knowledge base article Decryption of encrypted emails.

Resolved Issues 7.1 Update 4

Release 7.1 Update 4 (build 7.1.23) −16 Feb 2016	
Reference	Description
CON-244	In Offline mode, when a user drags and drops multiple files which have collisions, only the first collision is detected. Subsequent collisions aren't detected properly, resulting in a user being prompted to resolve sync duplication conflicts.
CON-782	When Colligo Engage for Outlook is installed, the time to switch between folders in the user's mailbox takes a long time. **Resolved:** Product has been optimized to reduce folder switching time.
CON-785	Using IE SiteConnect in version 5 with a root site collection then subsequently adding a child site as a folder causes an issue in migration to v7.
CON-800	Migration isn't triggered if the user account running the app is not the same as the user account used to installed the app.
CON-823	On startup of Outlook and loading of the Outlook AddIn, automatically register the app into the Do Not Disable AddIn List.

Known Issues 7.1 Update 4

Release 7.1 Update 4 (build 7.1.23) −16 Feb 2016	
Reference	Description
CON-773	When the email decryption feature is enabled and the font is specified as **+Body** or **+Headings** in any of the font selection areas of Outlook Options → Mail → Stationary and Fonts, the font information is lost when uploading a decrypted email.
CON-775	When using the IE toolbar to add a location that has never previously been added, the user logs in and provides credentials to IE and saves them. The user then clicks the **Connect to Outlook app** button under the command bar. The user then clicks on **Add as Favorite** and there is a problem as the credentials were never saved. **Workaround:** In Outlook, edit the configuration for the site and enter the credentials. Alternatively, add the site from within Outlook.

Release 7.1 Update 3 – 18 December, 2015

Resolved Issues 7.1 Update 3

Release 7.1 Update 3 (build 7.1.17) −18 Dec 2015	
Reference	Description
CON-666 CON-712	Users are not prompted to get rid of the existing PST when migrating from 5.x to 7.x, resulting in two PSTs after the migration. **Resolved:** Users will now be prompted with an option to remove the 5.x PST.
CON-682	The first time you open Attachment Manager it loads the list of Folders as displayed in the PST. When a user renames a Folder in the PST, subsequent launches of the Attachment Manager with not display the new name until Outlook has been restarted. **Resolved:** A restart of Outlook is no longer required.

Release 7.1 Update 3 (build 7.1.17) –18 Dec 2015	
Reference	Description
CON-695	When uploading a batch of new files to a folder, you would sometimes see a message saying that the file conflicted with an earlier version of the file (even though there was no prior version).
CON-697	The Rename Dialog popup will disappear after launch if you are in the Embedded Browser view.
CON-710	Using the DisablePST setting may cause Outlook to crash.
CON-714	When using the Colligo Attach feature to attach an email file (.eml) from SharePoint, the attached file loses case sensitivity. Special characters were also not handled.
CON-715	The first time you open Attachment Manager it takes you to where you want to go. Subsequent launches re-open Attachment Manager to where you last left it, which may not be what was selected.
CON-716	Attachment Manager Search searches on Author (person who uploaded to SharePoint) and displays Sender. **Resolved:** Attachment Manager Search searches on Author and now displays both Author and Sender. Additionally, Search now returns 200 results.
CON-717 CON-740	Cached data (including temporary files) is not fully removed from the computer/device when the site is removed from Colligo Engage.
CON-718	The option to hide Metadata Fields fails when there is a space in the column name.
CON-748	Clicking on "Insert Item/Insert Link" when nothing is selected yields an empty popup. **Resolved:** It is no longer possible to click the Insert option if nothing is selected.

Known Issues 7.1 Update 3

Release 7.1 Update 3 (build 7.1.17) –18 Dec 2015	
Reference	Description
CON-671	Meetings cannot be uploaded when dragged from the Calendar view. **Workaround:** Drag calendar item from the Inbox.
CON-675	The first time you open Attachment Manager it loads the list of Favorites as displayed in the PST. When a user renames a Favorite in the PST, subsequent launches of the Attachment Manager with not display the new name until Outlook has been restarted.
CON-685	PSTDisableGrowAllowAuthenticodeOverrides does not work with 64-bit Outlook. This issue has been documented in the Knowledge Base article **Engage Outlook App with 64-bit Outlook**.
CON-689	In Connected Mode, cancelling the drag and drop of an email with multiple attachments may not work as expected. Cancelled files are still listed in the properties editor.
CON-696	PSTDisableGrowAllowAuthenticodeOverrides does not allow overrides when EnableSharePointListEmulation is set.

Release 7.1 Update 2 – 30 September, 2015

New Features 7.1 Update 2

Release 7.1 Update 2 (build 7.1.10) – 30 Sep 2015	
Reference	Description
TSE-27	Support for drag and drop of calendar items.
TSE-28	Altering metadata from the Microsoft Office Document Panel will now reflect the changes on the metadata editor.
TSE-47	When uploading to a Document Set in Connected Mode, the Meta Data prompt will only display Content Types available within the target Document Set.

Resolved Issues 7.1 Update 2

Release 7.1 Update 2 (build 7.1.10) – 30 Sep 2015	
Reference	Description
TSE-22	French Language translations in Site Authentication Dialog can have truncated text.
TSE-31 TSE-38	Locally renamed locations are now more consistent throughout the product.
TSE-41	Support for two-factor authentication using smart cards and Office 365 authentication.
TSE-45	Connected Mode cancelling a move on drag and drop action will no longer lose the original source item.
CON-664	MSI Property to disable Google Analytics now places the registry key in the correct location.

Known Issues 7.1 Update 2

Release 7.1 Update 2 (build 7.1.10) – 30 Sep 2015	
Reference	Description
CON-682	After renaming locations, Outlook needs to be restarted in order for the renamed location to show up properly in the Attachment Manager.

Release 7.1 Update 1 – 11 May, 2015

New Features 7.1 Update 1

Release 7.1 Update 1 (build 7.1.5) – 11 May 2015	
Reference	Description
CON-407	Users can copy the SharePoint link of one or several items within the Outlook View.
CON-412	Users can send one or several items as an attachment in an email within Outlook View.
CON-484	Users have a new option when a duplicate is detected in Outlook App Connected

Release 7.1 Update 1 (build 7.1.5) – 11 May 2015	
Reference	Description
	Mode. Users can overwrite the existing file, skip the file, or create a new version. Creating a new version will automatically rename the file by appending a number to the file name.
CON-485	Outlook View will perform individual updates against items when changes have been detected for non-cached locations.
CON-558	Users can directly open the server's current version of a file when working with cached locations through a right click on the item within the Outlook View.

Resolved Issues 7.1 Update 1

Release 7.1 Update 1 (build 7.1.5) – 11 May 2015	
Reference	Description
CON-601	Fixed an issue with applying Managed Metadata to xml based office documents (.***x) in connected mode.
CON-606	Fixed an issue with the persistence of the **Upload Progress Window** setting through Outlook restarts.
CON-607	Fixed an issue with **Open in SharePoint** from Outlook View when the user's windows credentials aren't the same as those used to access SharePoint.
CON-621	Fixed an issue with not splitting attachments from their original emails if the email was originally sent from a non-Outlook email client.

Known Issues 7.1 Update 1

Release 7.1 Update 1 (build 7.1.5) – 11 May 2015	
Reference	Description
CON-650	Outlook's DisablePST and DisablePSTGrow policies can prevent Outlook View from displaying files properly.

Release 7.1– 24 February, 2015

New Features 7.1

Release 7.1 (build 7.1.2) – 24 Feb 2015	
Reference	Description
CON-213	Added uploads button to display the progress of upload locations.
CON-247	Added support for the Outlook View for upload only locations in Offline mode.
CON-354	The upload progress pane can now be controlled through the settings options to only show when there is an error with the upload.
CON-405	The size of the upload progress pane is now remembered for the next Outlook session.

Release 7.1 (build 7.1.2) – 24 Feb 2015	
Reference	Description
CON-419	Attachments can be split from the email at the point of upload and referenced by an Attachment ID.
CON-450	Allow multiple selection in attachment manager.
CON-473	Added a notification when Outlook View can't communicate the SharePoint server.
CON-551	Added translation for new feature strings for 7.0 to latest release.

Resolved Issues 7.1

Release 7.1 (build 7.1.2) – 24 Feb 2015	
Reference	Description
CON-403	Fixed an issue with lookup columns on multiple uploads.
CON-448	Fixed an issue with the send and file button ignoring the spell check.
CON-449	Fixed an issue with saving emails or attachments to folders with semicolons.
CON-465	Fixed an issue with the Message portion of the Email Ribbon disappearing.
CON-474	Fixed an issue with the New Email notification not showing.
CON-537	Flickering edit metadata screen and managed metadata picker when not using type-ahead managed metadata control.
CON-554	Fixed issue with items being removed out of the PST.

Known Issues 7.1

Release 7.1 (build 7.1.2) – 24 Feb 2015	
Reference	Description
CON-578	es-es locale is not being picked up properly by the registry key override.
CON-579	In-line 'Reply', 'Forward', and 'Reply All' do not do anything on an email file when in Outlook View.
CON-601	Applying Managed Metadata to xml based office documents on upload in connected mode causes other Metadata in the file to be lost.

Release 7.0– 1 December, 2014

Resolved Issues 7.0

Release 7.1 (build 7.1.13) – 1 Dec 2014	
Reference	Description
CON-455	Launching Outlook sometimes caused an error that prevented the user from using functionality.

Release 7.0– 15 October, 2014

New Features 7.0

Release 7.0 (build 7.0) – 15 Oct 2014	
Reference	Description
CON-263	Rebranding of Email Manager and Colligo Briefcase to Colligo Engage. Applications now display the new Colligo Engage branding and logo.
CON-22	In the Outlook View of the Colligo Engage Outlook App, items are displayed in the list with the Subject being the File Name, and the From being the uploader of the Document to SharePoint.
CON-26	In the Colligo Engage Outlook App there is a new view "Outlook View" that is available in the settings. Enabling this mode lets you view the content of the SharePoint folder as an Email folder. Selecting an item in this mode previews the item using the Outlook preview.
CON-28	In the Colligo Engage Offline App, the user can now set a Site to be a Folder. In doing this the current Document Libraries within the SharePoint Site will be added. Any new Document Libraries added after the Site has been added will need to be added individually.
CON-36	Colligo Engage Outlook App in Connected mode is now supported for use in a Citrix XenApp environment. For more information regarding configuration and licensing in this environment please contact sales@colligo.com.
CON-48	After the start-up of Microsoft Outlook, the Colligo Engage Outlook App builds out the folder structure allowing the start-up of Outlook to be within the allowed time for Outlook 2013. The progress of the build out of the folder structure is displayed in the footer of Outlook and once complete the progress bar will disappear automatically.
CON-54	When a user uploads more than 50 items at a time they will be blocked from performing the operation. This number can be altered through an Administrator setting.
CON-55	When a user uploads more than 10 items at a time they will be warned that it may take some time to perform the upload. This number can be altered through an Administrator setting.
CON-57	When Colligo Engage Outlook App is installed in Connected mode and a user uploads emails to SharePoint, the progress of the upload is now displayed in a pane within Outlook so that the user can continue to interact with Outlook. If the user chooses to close the progress window it will re-appear If there is an issue with the upload. While the upload is in progress the user can't upload any more items until the current upload is complete.
CON-69	There is a new option in the Colligo Engage Outlook App to enable you to rename the folders that are available for you to drag and drop to. To do this right click on a Favorite or Folder and select the option to rename. This will bring up options for you to select, or you can specify your own name. If you choose to select a name you will be given the option to set this for all un-modified locations.
CON-125	In the Colligo Engage Windows App you now have the option to clear the filter on columns.

Release 7.0 (build 7.0) – 15 Oct 2014	
Reference	Description
CON-126	In the Colligo Engage Windows App, when selecting to apply a filter on columns, the filter now stays available to be able to select more than one filter.
CON-191	The Metadata prompt now supports multilingual SharePoint Term-sets.
CON-346	Support for authentication for ADFS 3.0 Single Sign On.
CON-349	The installation now asks you if you have a Colligo Engage Account. Selecting yes will prompt you for a user name and password to connect to the Colligo Engage Console.

Known Issues 7.0

Release 7.0 (build 7.0) – 15 Oct 2014	
Reference	Description
CON-268	The cancel button on the Colligo Engage Outlook App for the build out of folders panel does not cancel the operation successfully.
CON-372	Windows Identity Framework is not identified as pre-requisite software during the installation. If required, you will need to install this manually before the installation of Colligo Engage.
CON-379	When using the Colligo Engage Outlook App in Outlook View mode you may get multiple message boxes asking the user "Do you want to save changes?" This message box can be canceled out of with no effect on items within SharePoint or the local cache.
CON-385	When using the Colligo Engage Outlook App in Outlook View mode the focus of the mouse may not be accurate. This may result in actions on the mouse scroll wheel being directed at locations that are not in focus, such as the ribbon.
CON-386	When a user selects to connect to the Outlook App in Internet Explorer the Site gets added to Colligo Engage, but any Favorites or Folders do not get added. **Workaround:** To add Favorites or Folders use the Colligo Engage Outlook App configuration options.