

# Colligo Email Manager for Outlook

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Release Notes



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# System Requirements

## Client Hardware Requirements

Colligo Email Manager for Outlook has the same client system requirements as Microsoft Office:

- Office 2010: [technet.microsoft.com/en-us/library/ee624351\(v=office.14\).aspx](http://technet.microsoft.com/en-us/library/ee624351(v=office.14).aspx)
- Office 2013: [technet.microsoft.com/en-us/library/ee624351.aspx#Overview](http://technet.microsoft.com/en-us/library/ee624351.aspx#Overview)
- Office 2016: [products.office.com/en-us/office-system-requirements#Office2016-suites-section](http://products.office.com/en-us/office-system-requirements#Office2016-suites-section)

## Client Operating System

Email Manager for Outlook runs on x64 and x86 versions of Windows 7 SP1, 8, 8.1, and 10.

## Client Software Requirements

Colligo Email Manager for Outlook has the following client software requirements:

- Microsoft Office 2010 SP1 or higher, 2013, or 2016 (32-bit or 64-bit)
  - If your organization implements a policy to prevent users from creating or modifying PSTs, and you are using the 64-bit version of Office, functionality will be reduced. Please refer to our knowledge base for more information.
- Microsoft Office PIAs (if using Office 2010)  
[www.microsoft.com/download/en/details.aspx?id=3508](http://www.microsoft.com/download/en/details.aspx?id=3508)
- Microsoft .NET framework 4.5.2 Runtime  
[www.microsoft.com/en-ca/download/details.aspx?id=42642](http://www.microsoft.com/en-ca/download/details.aspx?id=42642)
- Microsoft Visual C++ 2013 Redistributable Package  
[www.microsoft.com/en-ca/download/details.aspx?id=40784](http://www.microsoft.com/en-ca/download/details.aspx?id=40784)
  - 32-bit operating systems need only the x86 version
  - 64-bit operating systems need both the x86 version and the x64 version
- Microsoft Visual C++ 2015 Redistributable Package  
[www.microsoft.com/en-ca/download/details.aspx?id=52685](http://www.microsoft.com/en-ca/download/details.aspx?id=52685)
  - 32-bit operating systems need only the x86 version
  - 64-bit operating systems need both the x86 version and the x64 version
- Visual Studio Tools for Office (VSTO) 2010  
[www.microsoft.com/en-ca/download/details.aspx?id=48217](http://www.microsoft.com/en-ca/download/details.aspx?id=48217)
- Internet Explorer 11 or higher (optional)

## SharePoint Platforms Supported

Connectivity is supported for SharePoint 2010, 2013, 2016, and Online (Office 365).

For compatibility questions regarding Cumulative Updates and Service Packs for SharePoint please contact Colligo Support at [colligo.com/request](https://colligo.com/request).

## Release 8.0.6.2372 – 20 October 2017

This release includes a change to the System Requirements and a fix for the change introduced by Microsoft Office Update KB4011162 that prevents Colligo Email Manager from loading properly.

### Installation of this Release

- For existing installations at 8.0.5 or below, install over-the-top of your existing installation, unless it is an enterprise deployment.
- For an enterprise deployment, refer to the KB article Enterprise Deployment of Email Manager for Outlook (<https://support.colligo.com/solution/articles/16000068084>).
- If your existing installation is 8.0.6.2263, you must uninstall that build then install this one. To determine the version you are using, refer to the KB article **How do I Find Out What Version I am Using?** <https://support.colligo.com/solution/articles/16000053790>

Resolved Issues: Email Manager for Outlook (build 8.0.6.2372)	
Reference	Description
1369	<p>Change to the System Requirements:</p> <ul style="list-style-type: none"> <li>• <b>New:</b> Microsoft Visual C++ 2013 Redistributable Package</li> </ul> <p>The System Requirements above and online have been updated.</p>
1372	<p>Registry key to re-enable the change introduced by Microsoft Office Update KB4011162 that prevents Email Manager for Outlook from loading properly.</p> <p>For details on this change, refer to the KB article <b>Email Manager stops working after updating Microsoft Office:</b> <a href="https://support.colligo.com/solution/articles/16000067921">https://support.colligo.com/solution/articles/16000067921</a>.</p>

## Release 8.0.6.2263 – 04 August 2017

This release includes a change to the System Requirements. Email Manager for Outlook now requires the Microsoft Visual C++ 2015 Redistributable Package **in addition to the Microsoft Visual C++ 2013 Redistributable Package**. This release also contains some changes in behavior:

- The email metadata UTC fields (Sent-UTC, Received-UTC) are no longer mapped. For questions regarding this change, please contact Colligo Support at [colligo.com/request](https://colligo.com/request).
- When the SharePoint List View or List View Lookup Thresholds are exceeded, Email Manager for Outlook no longer shows files or folders at the location.

New in this Release: Email Manager for Outlook (build 8.0.6.2263)	
Reference	Description
802	<b>Enhancements to the Search feature:</b> Search results are now displayed 30 at a time. When a user scrolls to the end of this list, the next set of results will be loaded.
889	<p><b>Change to the System Requirements:</b></p> <ul style="list-style-type: none"> <li><b>New:</b> Microsoft Visual C++ 2015 Redistributable Package</li> </ul> <p>The System Requirements above and online have been updated.</p>
1143	<p>The SharePoint attributes <b>ShowInNewForm</b> and <b>ReadOnly</b> are now supported. Behavior in Email Manager is as follows:</p> <ul style="list-style-type: none"> <li>When a column has <b>ShowInNewForm</b> set to FALSE, the field will not show up in the metadata editor.</li> <li>When a column has <b>ReadOnly</b> set to TRUE, the field will not show up in the metadata editor.</li> <li>When columns with these attributes set as above are the targets for email metadata mapping, <ul style="list-style-type: none"> <li>columns with <b>ShowInNewForm</b> = FALSE will continue to automatically map email metadata to SharePoint.</li> <li>columns with <b>ReadOnly</b> = TRUE will not have metadata mapped to SharePoint. SharePoint defaults will still be followed.</li> </ul> </li> </ul>
1164	<p><b>Single Sign-On:</b> If your organization is federated with Colligo Console, the need to log into Console can be eliminated.</p> <p>For details, refer to the <a href="#">Configuring Single Sign-On (SSO)</a> section of the <b>Colligo Console Administrator Guide</b>. SSO has been successfully configured if you are not prompted to authenticate with Colligo Engage and Colligo is displayed in Outlook as depicted in Figure 4 (page 7) of the User Guide.</p>
1193	<p>Once there are 100 sites configured in Email Manager, users will be unable to add more. An error message will be displayed when the 101<sup>st</sup> site is added. If you require a higher limit, please contact Colligo Support at <a href="http://colligo.com/request">colligo.com/request</a>.</p> <p><b>Note:</b> This limit does not exist on Colligo Console.</p>
1263	Users can now upload up to 50 items at a time without being blocked.
1295	<p>Email properties can be mapped to alternate fields in SharePoint. An example use case would be to map fields to another language.</p> <p>For details, refer to the KB article <b>Configuring Additional Email Metadata Mappings</b>: <a href="https://support.colligo.com/solution/articles/16000060015">https://support.colligo.com/solution/articles/16000060015</a></p>

## New in this Release: Email Manager for Outlook (build 8.0.6.2263)

Reference	Description
1304	<p><del>Change to the System Requirements:</del></p> <ul style="list-style-type: none"> <li><del>Removed: Microsoft Visual C++ 2013 Redistributable Package</del></li> </ul> <p><del>The System Requirements above and online have been updated.</del></p>
CC-1899	<p>New Console Policy: <b>Add New Folder Allowed</b>.</p> <p>When this Console Policy is enabled with a value of False, the <b>Add New Folder</b> menu item will not be displayed when a user right-clicks a location in the folder list.</p>

## Resolved Issues: Email Manager for Outlook (build 8.0.6.2263)

Reference	Description
1124, 1167	<p>Document Sets are now better supported by Email Manager:</p> <ul style="list-style-type: none"> <li>Email Manager will only display relevant content types allowed within a document set.</li> <li>Shared Columns of a Document Set will now be hidden.</li> <li>Shared Columns of a Document Set will now retain their default values.</li> </ul>
1181	<p><b>Send &amp; File</b> requires a reliable Exchange connection to accurately file emails with valid metadata. If connectivity cannot be established, the email will no longer be filed.</p>
1186	<p>When DPI scale settings are at something other than 100%, popup dialogs are not always centered correctly on the screen.</p>
1240	<p>The <b>Pin</b> button on the <b>Upload Items</b> dialog is now working properly.</p>
1255	<p>Users are now able to add sites which contain a space in the URL.</p>
1260	<p>The <b>Upload Items</b> dialog takes a long time to load the first time it is launched in an Outlook session.</p>
1311	<p>Users are now able to search SharePoint 2010 sites which contain a space in the URL.</p>

## Release 8.0.5 – 03 May 2017

This release includes many new features including an NTLM-based Single Sign-On solution, support for Streams, and support for .pac files. It also comes with a standalone MSI package.

This release also contains a change in behavior for locations which are not pinned. Locations which are not pinned will no longer be regularly synchronized. To manually update a location, right-click it and choose **Synchronize**.

New in this Release: Email Manager for Outlook (build 8.0.5.2084)	
Reference	Description
525	NTLM-based Single Sign-On solution. Users will not be prompted for credentials for On-Premises SharePoint if they are the same as ones used to log into the computer. If the credentials are different, users will be prompted to authenticate.
673	Support for creating streams from Outlook.
847	Support for Console defined custom streams.
1056, 1235	Administrators now have the option to rename the Colligo PST by way of a policy in Colligo Console. A name change will not take effect until Outlook is restarted.
1065	Colligo Email Manager is now available as a standalone <b>MSI</b> package. <b>MSI</b> packages assume that all prerequisites are installed. They are customizable and can be used for automated deployment. It is recommended that only IT Administrators use this package.  <b>Note:</b> If you are unsure which file you should use, please use the <b>EXE</b> .
1084	Support for French-Canadian localization. Localization is based on the operating system language.
1085, 1161	.pac files are now supported when configured through Internet Explorer's Internet settings.
1090, 1163	The Sync Pane can now be configured by the user to automatically show or hide. To view or modify this setting, select <b>Options</b> from the Outlook ribbon and then choose <b>Settings</b> from the drop-down menu. By default, this setting (Automatically show synchronization pane) is off. For more details, please see the <b>User Guide</b> .
1123, 1208	When filtering for choices, the choice picker in the metadata editor now removes non-matching items so that only matching items are displayed.
1131	Items no longer remain in the Outlook View when users switch between different locations in the Email Manager PST.



## New in this Release: Email Manager for Outlook (build 8.0.5.2084)

Reference	Description
1139	Performance improvements in populating the Outlook View.
1160, 1203	Microsoft Threat Management Gateway is now supported when configured to require user login (NTLM).

## Resolved Issues: Email Manager for Outlook (build 8.0.5.2084)

Reference	Description
827	Documents are now displayed in the Outlook View when clicking on pinned locations in a stream.
935	People & Group fields did not show the correct set of people and groups.
1038	Adding a new folder will now correctly detect naming conflicts.
1045	When applying managed metadata, selecting a parent term would prevent its children from being displayed when modifying a multi-value managed metadata field.
1049	Emails with a subject which contains "\" character would not upload properly.
1060, 1073	When uploading emails, fields on the metadata editor can be missing when switching between single and multi-edit mode.
1152, 1237	Files no longer remain checked out on SharePoint when the <b>Require documents to be checked out before they can be edited?</b> setting is set to <b>Yes</b> . <b>Note:</b> When upgrading from a prior release, a synchronization is required to update the local cache with this setting. This can be done by clicking <b>Sync</b> on the home ribbon and choosing <b>Synchronize All</b> .
1185	Repeated uploads to Outlook locations with choice fields cause an Outlook crash.
1202	Improved handling of PSTs that cannot be loaded.
1246, 1256	Email Manager now prevents uploads to SharePoint folders and libraries which do not contain the required content types to support the item being uploaded.

## Known Issues: Email Manager for Outlook (build 8.0.5.2084)

Reference	Description
1175	Landing page images don't always show up the first time the app is installed.
1182	Sync conflicts will not be detected properly if uploading to a location that is not pinned.
1257	If Outlook is force-closed on shutdown, the next time Outlook starts up, the system will re-validate the integrity of its existing PST and the user will briefly see a <b>Deleting...</b> popup.
1260	The performance of the <b>Upload Items</b> dialog the first time it is opened in an Outlook session is slow.
1261	<b>Add New Folder</b> can erroneously add a new Document Set if the content type for Document Set is ordered before Folder on SharePoint.

## Release 8.0.3 – 02 February 2017

## Resolved Issues: Email Manager for Outlook (build 8.0.3.1885)

Reference	Description
1027, 1125	<p>Addressed multiple scenarios where a memory leak could occur, causing Outlook unresponsiveness. The scenarios are:</p> <ul style="list-style-type: none"> <li>• Repeated synchronizations</li> <li>• The first synchronization of a location</li> <li>• Navigating into a location</li> </ul>

## Release 8.0.2 – 16 November 2016

This release includes many enhancements to the user experience, including changes to Pinned Location behavior. For details on these changes, please review the [Colligo Console Release Notes](http://www.colligo.com/support/colligo-console-release-notes) ([www.colligo.com/support/colligo-console-release-notes](http://www.colligo.com/support/colligo-console-release-notes)). Specific to this release, any root sites pinned to a stream will cause Email Manager to fully synchronize the entire site.

New in this Release: Email Manager for Outlook (build 8.0.2.1698)	
Reference	Description
176	The root folder of a SharePoint site now displays a quick how-to guide.
268	<p>If you have a large number of items in one location, the folder list in Outlook will display ... instead of expanding to display all items.</p> <p>Users are now able to view content that has been trimmed down (exists in the ...).</p>
684	<p>IT administrators can now specify where user data is stored locally. For details on how to implement this feature, refer to the KB article <b>Storage Location</b>: <a href="https://support.colligo.com/solution/articles/16000045069">https://support.colligo.com/solution/articles/16000045069</a>.</p>
697	<p>Users are now able to Drag &amp; Drop email attachments and files from the desktop to Outlook. (Known Issue in build 8.0.0.1189).</p> <p><b>Note:</b> This feature is for files only. Folders cannot be dragged.</p>
772	Users can now apply the same metadata to a group of emails.
800	Users can now share documents (as a link or as an attachment) from within Search results.
806	The search functionality added in build 8.0.0.1456 (reference 626) now additionally supports SharePoint 2010.
851	Addition of a visual indicator that a metadata field has been trimmed – the last three characters visible have been replaced with .... For example, a field with a length constraint of 10 characters will show 7 characters of data followed by ... if the automatically mapped data for that field exceeds 10 characters.
855	Favorites are now displayed in the <b>Upload Items</b> dialog.
886	Introduction of right-click search to allow for searching at the folder level.
919	The <b>Subject</b> field of an email is now additionally mapped to the <b>Email Subject</b> field of a SharePoint document library. It was and is also mapped to the SharePoint fields <b>Subject</b> and <b>Title</b> .

## New in this Release: Email Manager for Outlook (build 8.0.2.1698)

Reference	Description
938	The Colligo Console Policy <b>Allow Administrators to set user settings</b> is no longer applicable. Users will no longer be able to change application settings that are enabled and controlled in Colligo Console.

## Resolved Issues: Email Manager for Outlook (build 8.0.2.1698)

Reference	Description
786	Leaving a SharePoint login dialog open for several hours can cause Outlook to crash. (Known Issue in build 8.0.0.1456).
849	When the content type was changed frequently, changes to metadata properties were sometimes lost.
863	Read Receipts are now supported as an upload type.
866	The <b>Add New Folder</b> menu option was incorrectly displaying for Streams.
880	Locations deleted from SharePoint were not being removed from the Favorites list.
887	Users are now prompted to enter a Site URL on the <b>Add Site</b> dialog.
895	Marking a subsite as Offline is no longer an available option.
923	A folder renamed in SharePoint was showing up with the old name in the <b>Upload Items</b> dialog.
927	Filtering for a location will no longer allow the user to proceed erroneously when the filter has no matches.
942	Changes to single choice metadata fields were not always being applied if a default value was defined on SharePoint.

## Known Issues: Email Manager for Outlook (build 8.0.2.1698)

Reference	Description
998	Missing duplicate check for folders when the folder name contains a dot (e.g. 8.0.2).
1044	The description field on a URL/Hyperlink field does not respect the maximum constraint for character limit.
1049 *	Emails with a subject which contains "\" character will not upload properly.

\* This issue has been resolved in a later release.

## Release 8.0.1 – 22 August 2016

## New in this Release: Email Manager for Outlook (build 8.0.1.1456)

Reference	Description
298	Users can now share files as email attachments or links from within the email compose window.
597	Users can now add new folders into SharePoint document libraries.
604	The choice picker in the metadata editor now lets the user include spaces in the filter. For example, the term "Client Contact" will now be returned to the user if they type "Client C" in the filter.
626	Search has been revamped to no longer use the SharePoint web interface. Users can now search sites and access search results directly. (SharePoint 2013 & above).
685	Users can now take advantage of folder level defaults defined on SharePoint.
776	Users can now share files as email attachments from within the Outlook View.
784	Performance optimizations when uploading files.
789	The current logged on user is now shown in the <b>About</b> dialog.
794	Default SharePoint metadata for choices, lookups, and managed metadata will now populate the metadata editor.
852	The <b>Subject</b> field of an email is now additionally mapped to the <b>Title</b> field of a SharePoint document library.

## Resolved Issues: Email Manager for Outlook (build 8.0.1.1456)

Reference	Description
630	Dragging and dropping an email to a subsite is now supported. Users will be presented with the <b>Upload Items</b> dialog.
736	Significantly reduced the memory footprint and load time of the choice picker when the choice field has thousands of terms (including People & Groups, Managed Metadata, Enterprise Keywords).
747	The application now prevents the same site from being added twice.
751	If the default content type of a SharePoint location has a required field, files that are not the default content type will no longer remain checked out after having metadata applied.
762	Navigation using the keyboard in Outlook View no longer causes an Outlook crash.
765	View settings are now respected when switching between views.
766	Uploading files which don't have an <b>.msg</b> extension via drag-and-drop no longer causes file corruption.
768	The PST navigation tree is no longer erroneously reconstructed when a synchronization happens.
774	Cancelling out of the settings dialog will now always revert any setting changes.
804	Location trimming no longer leaves behind a partial set of folders after the trim.
836	Temporary files are now deleted once an activity has been completed.

## Known Issues: Email Manager for Outlook (build 8.0.1.1456)

Reference	Description
780	If there is no connectivity to SharePoint, duplicate site checking will fail.
786 *	Leaving a SharePoint login dialog open for several hours can cause Outlook to crash.
795	Accessing a subsite to which a user does not have access (but the user does have access to the parent site) causes Outlook to hang.

\* This issue has been resolved in a later release.

## Release 8.0 – 14 June 2016

### Resolved Issues: Email Manager for Outlook (build 8.0.0.1235)

Reference	Description
781	Addressed an issue which caused the add-in to become disabled.

## Release 8.0 – 13 June 2016

### Known Issues: Email Manager for Outlook (build 8.0.0.1189)

Reference	Description
532	Switching between content types when editing metadata does not retain previously selected fields.
534	Double-clicking on a file before it can be previewed causes issues on subsequent opens of the same file in the same Outlook session.
697 *	Drag & Drop from desktop to Outlook doesn't upload the file.
736 *	Populating a choice picker may take significant time if the choice field has thousands of terms (including People & Groups, Managed Metadata, Enterprise Keywords).
738	Connecting to a SharePoint server behind a Web Application Proxy fails.
751 *	If the default content type of a SharePoint location has a required field, files that are not the default content type will remain checked out after having metadata applied.
752	Uploading to a location with more than 2000 list items can cause Outlook to become unresponsive.

\* These issues have been resolved in a later release.