

Colligo Email Manager for Outlook

Release Notes



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System Requirements

Client Hardware Requirements

Colligo Email Manager for Outlook has the same client system requirements as Microsoft Office:

- Office 2010: [technet.microsoft.com/en-us/library/ee624351\(v=office.14\).aspx](http://technet.microsoft.com/en-us/library/ee624351(v=office.14).aspx)
- Office 2013: technet.microsoft.com/en-us/library/ee624351.aspx#Overview
- Office 2016: products.office.com/en-us/office-system-requirements#Office2016-suites-section

Client Operating System

Colligo Email Manager for Outlook runs on x64 and x86 versions of Windows 7 SP1, Windows 8, 8.1, and Windows 10.

Client Software Requirements

Colligo Email Manager for Outlook has the following client software requirements:

- Microsoft Office 2010 SP1 or higher, 2013, or 2016
 - Both 32-bit and 64-bit versions of Microsoft Office are supported.
 - If your organization implements a policy to prevent users from creating or modifying PSTs, and you are using the 64-bit version of Office, functionality will be reduced. Please refer to our knowledge base for more information.
- Microsoft Office PIAs (if using Office 2010)
www.microsoft.com/download/en/details.aspx?id=3508
- Microsoft .NET framework 4.5.2 Runtime
www.microsoft.com/en-ca/download/details.aspx?id=42642
- Microsoft Visual C++ 2013 Redistributable Package
www.microsoft.com/en-ca/download/details.aspx?id=40784
- Visual Studio Tools for Office (VSTO) 2010
www.microsoft.com/en-ca/download/details.aspx?id=48217
- Internet Explorer 11 or higher (optional)

SharePoint Platforms Supported

Connectivity is supported for the following editions of SharePoint:

- SharePoint 2010
- SharePoint 2013
- SharePoint Online (Office 365)

For compatibility questions regarding Cumulative Updates and Service Packs for SharePoint please contact Colligo Technical Support by clicking the Get Support button in the Colligo Console.

Release 8.0.3.1885 – 02 February, 2017

Resolved Issues

Email Manager for Outlook build 8.0.3.1885 – Resolved Issues	
Reference	Description
1027, 1125	<p>Addressed multiple scenarios where a memory leak could occur, causing Outlook unresponsiveness. The scenarios are:</p> <ul style="list-style-type: none"> • Repeated synchronizations • The first synchronization of a location • Navigating into a location

Build 8.0.2.1698 – 16 November, 2016

New in this Release

This release includes many enhancements to the user experience, including changes to Pinned Location behavior. Please review the [Colligo Console Release Notes](#) for details on these changes. Specific to this release of Email Manager, any root sites pinned to a stream will cause Email Manager to fully synchronize the entire site.

Email Manager for Outlook build 8.0.2.1698 – New Features	
Reference	Description
176	The root folder of a SharePoint site now displays a quick how-to guide.
268	<p>If you have a large number of items in one location, the folder list in Outlook will display ... instead of expanding to display all items.</p> <p>Users are now able to view content that has been trimmed down (exists in the ...)</p>
684	IT administrators can now specify where user data is stored locally. For details, please refer to the knowledge base article Storage Location .
697	<p>Users are now able to Drag & Drop email attachments and files from the desktop to Outlook. (Known Issue in build 8.0.0.1189).</p> <p>Note: This feature is for files only. Folders cannot be dragged.</p>
772	Users can now apply the same metadata to a group of emails.
800	Users can now share documents (as a link or as an attachment) from within Search results.
806	The search functionality added in build 8.0.0.1456 (reference 626) now additionally supports SharePoint 2010.
851	<p>Addition of a visual indicator that a metadata field has been trimmed – the last three characters visible have been replaced with ...</p> <p>For example, a field with a length constraint of 10 characters will show 7 characters of data followed by ... if the automatically mapped data for that field exceeds 10 characters.</p>

Email Manager for Outlook build 8.0.2.1698 – New Features	
Reference	Description
855	Favorites are now displayed in the Upload Items dialog.
886	Introduction of right-click search to allow for searching at the folder level.
919	The email Subject is now additionally mapped to the SharePoint field Email Subject. It was and is mapped to the SharePoint fields Subject and Title.
938	The Colligo Console Policy “Allow Administrators to set user settings” is no longer applicable. Users will no longer be able to change application settings if they are enabled and controlled in Colligo Console.

Resolved Issues

Email Manager for Outlook build 8.0.2.1698 – Resolved Issues	
Reference	Description
786	Leaving a SharePoint login dialog open for several hours can cause Outlook to crash. (Known Issue in build 8.0.0.1456).
849	When the content type was changed frequently, changes to metadata properties were sometimes lost.
863	Read Receipts are now supported as an upload type.
866	The Add New Folder menu option was incorrectly displaying for Streams.
880	Locations deleted from SharePoint were not being removed from the Favorites list.
887	Users are now prompted to enter a Site URL on the Add Site dialog.
895	Marking a subsite as Offline is no longer an available option.
923	A folder renamed in SharePoint was showing up with the old name in the Upload Items dialog.
927	Filtering for a location will no longer allow the user to proceed erroneously when the filter has no matches.
942	Changes to single choice metadata fields were not always being applied if a default value was defined on SharePoint.

Known Issues

Email Manager for Outlook build 8.0.2.1698– Known Issues	
Reference	Description
998	Missing duplicate check for folders when the folder name contains a dot (eg. 8.0.2).
1044	The description field on a URL/Hyperlink field does not respect the maximum constraint for character limit.
1049 *	Emails with a subject which contains “\” character will not upload properly.

* This issue has been resolved in a later release.

Build 8.0.1.1456 – 22 August, 2016

New Features

Email Manager for Outlook build 8.0.1.1456 – New Features	
Reference	Description
298	Users can now share files as email attachments or links from within the email compose window.
597	Users can now add new folders into SharePoint document libraries.
604	The choice picker in the metadata editor now lets the user use spaces in the filter. For example, the term “Client Contact” will now be returned to the user if they type “Client C” in the filter.
626	Search has been revamped to no longer use the SharePoint web interface. Users can now search sites and access search results directly. (SharePoint 2013 & above).
685	Users can now take advantage of folder level defaults defined on SharePoint.
776	Users can now share files as email attachments from within the Outlook View.
784	Performance optimizations when uploading files.
789	The current logged on user is now shown in the About dialog.
794	Default SharePoint metadata for choices, lookups, and managed metadata will now populate the metadata editor.
852	An email’s Subject field is now additionally mapped to the Title field of a SharePoint document library.

Resolved Issues

Email Manager for Outlook build 8.0.1.1456 – Resolved Issues	
Reference	Description
630	Dragging and dropping an email to a subsite is now supported. Users will be presented with the Upload Items dialog.
736	Significantly reduced the memory footprint and load time of the choice picker when the choice field has thousands of terms (incl. People & Groups, Managed Metadata, Enterprise Keywords).
747	The application now prevents the same site from being added twice.
751	If the default content type of a SharePoint location has a required field, files that are not the default content type will no longer remain checked out after having metadata applied.
762	Navigation using the keyboard in Outlook View no longer causes an Outlook crash.
765	View settings are now respected when switching between views.
766	Uploading files which don’t have an .msg extension via drag-and-drop no longer causes file corruption.

Email Manager for Outlook build 8.0.1.1456 – Resolved Issues	
Reference	Description
768	The PST navigation tree is no longer erroneously reconstructed when a synchronization happens.
774	Cancelling out of the settings dialog will now always revert any setting changes.
804	Location trimming no longer leaves behind a partial set of folders after the trim takes place.
836	Temporary files are now deleted once an activity has been completed.

Known Issues

Email Manager for Outlook build 8.0.1.1456 – Known Issues	
Reference	Description
780	If a machine does not have connectivity to SharePoint, duplicate site checking will fail.
786 *	Leaving a SharePoint login dialog open for several hours can cause Outlook to crash.
795	Accessing a subsite to which a user does not have access (but the user does have access to the parent site) causes Outlook to hang.

* This issue has been resolved in a later release.

Build 8.0.0.1235 – 14 June, 2016

Resolved Issues

Email Manager for Outlook build 8.0.0.1235 – Resolved Issues	
Reference	Description
781	Addressed an issue which caused the add-in to become disabled.

Build 8.0.0.1199 – 13 June, 2016

Known Issues

Email Manager for Outlook build 8.0.0.1199 – Known Issues	
Reference	Description
532	Switching between content types when editing metadata does not retain previously selected fields.
534	Double-clicking on a file before it can be previewed causes issues on subsequent opens of the same file in the same Outlook session.
697 *	Drag & Drop from desktop to Outlook doesn't upload the file.
736 *	Populating a choice picker may take significant time if the choice field has thousands of terms (incl. People & Groups, Managed Metadata, Enterprise Keywords).
738	Connecting to a SharePoint server behind a Web Application Proxy fails.
751 *	If the default content type of a SharePoint location has a required field, files that are not the default content type will remain checked out after having metadata applied.
752	Uploading to a location with more than 2000 list items can cause Outlook to become unresponsive.

* These issues have been resolved in a later release.