

# Colligo Briefcase

---

for Good Technology

User Guide  
iPad



# Table of Contents

<b>Introduction .....</b>	<b>4</b>
Good Dynamics .....	4
Benefits .....	5
Devices Supported .....	5
SharePoint Platforms Supported .....	5
<b>Colligo Administrator .....</b>	<b>6</b>
<b>Overview .....</b>	<b>6</b>
<b>Colligo Briefcase for Good Technology .....</b>	<b>6</b>
<b>Managing SharePoint Sites .....</b>	<b>8</b>
Adding a Site .....	8
Syncing a Site .....	11
Editing a Site .....	11
Deleting a Site .....	12
Reordering Sites .....	13
Displaying a Site .....	13
<b>Viewing and Previewing Items .....</b>	<b>13</b>
Applying Views and Filters to Lists or Libraries.....	15
Applying Views .....	15
Applying Filters.....	16
Viewing Attachments in Lists .....	18
Deleting Attachments .....	19
Previewing an Item .....	20
Viewing an Item .....	21
Viewing, Editing, and Creating InfoPath Forms .....	22
Viewing or Editing InfoPath Items .....	22
Creating New InfoPath Form Items .....	23
Viewing and Editing Item Properties .....	24
Viewing Item Details .....	24
Syncing an Item.....	24
Checking an Item Out/In .....	24
Deleting an Item.....	25
Editing Item Properties .....	25
Viewing Item Properties in Grid View .....	28
Editing Item Properties in Grid View.....	29
<b>Sharing Items.....</b>	<b>30</b>
Opening and Editing an Item .....	30
Copying a Link to the Item .....	31
Emailing the Item as an Attachment.....	31
Emailing the Item as a Link .....	32

Printing the Item .....	32
Viewing Details.....	32
Go to Folder .....	32
Open In SharePoint .....	32
Approving or Rejecting an Item .....	32
<b>Creating New List Items .....</b>	<b>34</b>
Viewing Calendars.....	35
<b>Uploading Items to SharePoint .....</b>	<b>36</b>
Uploading a Photo from the Camera .....	38
Uploading a Photo from the Library .....	39
Uploading a Sketch .....	40
<b>Managing Playlists .....</b>	<b>41</b>
Adding an Item to a Playlist .....	41
Viewing Playlist Items .....	42
Editing and Deleting Playlist Items.....	44
Deleting a Playlist.....	45
<b>Resolving Synchronization Conflicts .....</b>	<b>46</b>
Metadata Conflict .....	47
Deletion Conflict .....	48
File Conflict.....	49
<b>Searching SharePoint Lists and Libraries .....</b>	<b>50</b>
<b>Managing Settings .....</b>	<b>51</b>
Managing Folder Settings .....	51
Managing Application Settings .....	52
<b>About Colligo Briefcase .....</b>	<b>54</b>
<b>Appendix I: Supported File Types .....</b>	<b>55</b>

## Introduction

Welcome to Colligo Briefcase for Good Technology, the enterprise solution for SharePoint access from your iPad, iPhone, and iPod Touch – integrated with Good Dynamics secure technology.

---

*The current release of Briefcase for Good supports one-way synchronization only. All content available is read-only. Users cannot edit existing items or upload new content to a SharePoint site, due to an issue in the Good Dynamics SDK. Two-way synchronization will be available in a future release.*

---

Colligo Briefcase lets you securely store, sync, view, edit, and find SharePoint content on your iPad, iPhone or iPod Touch. Access and share files, lists, images, documents and emails. Synchronize SharePoint content to your iPad, iPhone or iPod Touch automatically, for instant access, even when offline. Colligo Briefcase is as easy to use as consumer file-sharing applications, encouraging SharePoint adoption while ensuring the security of your enterprise content.

- View SharePoint files directly on your iPad and iPhone, including Office (Word, Excel, Outlook, PowerPoint) documents, PDFs, images, emails and more
- Keep SharePoint content offline for fast access, even when you are not on the network
- Share files easily using links
- Find your content fast with powerful search
- Open and edit files in applications such as Documents to Go or GoodReader
- Upload files and photos to SharePoint (future)
- View and edit document and file properties, including metadata (future)
- Enter and submit InfoPath forms, with support for signatures (future)
- Choose content type and enter metadata when uploading items (future)
- Secure access to Briefcase using passcode protection

Extensive “smart caching” capabilities let you download only the content you need, reducing device storage requirements. Sync specific libraries or lists from SharePoint. You can also set alerts to monitor changes to files or folders in SharePoint. Colligo Briefcase works with your current SharePoint 2007, SharePoint 2010, or Office 365 sites, and doesn’t require anything to be installed on the server.

Colligo Briefcase works seamlessly with all of Colligo’s email management solutions for desktops, laptops, and smartphones, to provide the only unified, centrally-managed, enterprise-class solution for email and document management in SharePoint, including online and offline access, on-premise or in the cloud.

## Good Dynamics

Colligo Briefcase for Good integrates with Good Dynamics to provide these additional capabilities:

- VPN-less access: no need to use a VPN to access corporate SharePoint sites that would otherwise require it
- End-to-end encryption of data in transit between mobile clients and application servers
- SharePoint data is stored on the device in a separate secure container, which can be remotely wiped by an admin without wiping the whole device
- Encryption with AES cypher technology, which protects both stored data and data that’s travelling between the client and the server
- AppKinetics, Good Technology’s patent pending application-to-application secure data exchange, ensures consistent and constant information protection as mobile apps communicate with one another.

- Data leakage prevention (copy/paste from Briefcase to other applications is disabled and “Open In” functionality is locked down to other Good Dynamics applications)
- Enforcement of password policies
- Tools to enable enterprises to deploy Briefcase for Good to users quickly and easily.

### Benefits

- Provides a quick and easy-to-understand touch interface to SharePoint
- Ensures access to the very latest documents and information
- Reduces distribution of paper documents
- Keeps mobile users productive
- Gives offline access to documents, reducing network and data plan usage
- Allows mobile workers to fill in and submit electronic forms, reducing the need for paper-based forms and expediting business processes
- Reduces the need for laptops for document viewing and presentations
- Drives user adoption of SharePoint by improving ease of use

### Devices Supported

**NOTE:** All devices require iOS6 or higher for Briefcase for Good

- iPad (1<sup>st</sup> generation or higher) or iPad Mini with WiFi (3G/4G optional)
- iPod Touch 4th Generation
- iPhone 3GS and above

### SharePoint Platforms Supported

- SharePoint 2013
- SharePoint 2010
- SharePoint 2013 Online (Office 365)
- SharePoint 2010 Online (Office 365)
- SharePoint 2007 (MOSS and WSS 3.0)

## Colligo Administrator

Colligo Briefcase for Good works seamlessly with Colligo Administrator, a server-based console tool for the configuration and management of Colligo's desktop and mobile applications. Colligo Administrator enables organizations to:

- Centrally configure all Colligo Briefcase user settings on the iPad/iPhone/iPod
- Push out SharePoint sites and document libraries with zero user interaction
- Monitor SharePoint and Colligo Briefcase usage via reports and metrics (future)
- Reduce deployment time and streamline the provisioning of enterprise iPads/iPhones/iPods

## Overview

This user guide explains how to use Colligo Briefcase for Good on iPad. View the user guide in Colligo Briefcase on an iPhone or iPod for instruction on how to use Colligo Briefcase on those devices.

In the rest of this document, references to "Colligo Briefcase" shall be understood to refer to Colligo Briefcase for Good.

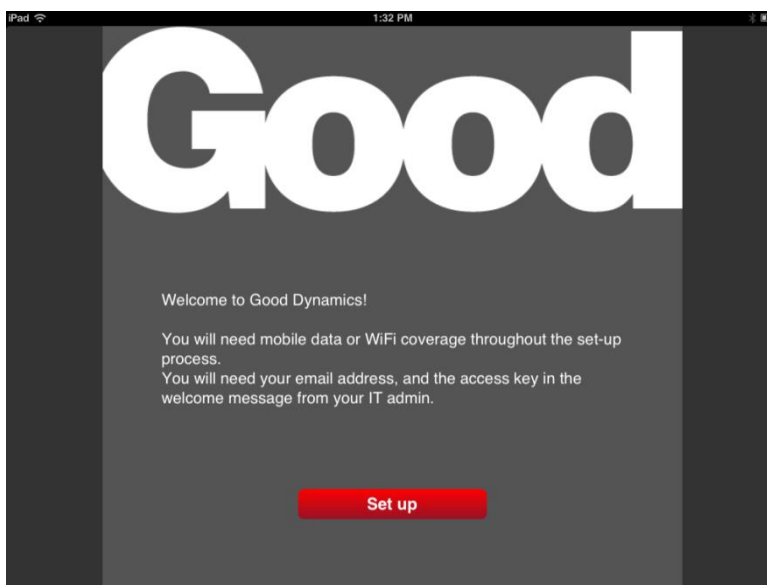
## Colligo Briefcase for Good Technology

If you have Colligo Briefcase for Good, you do not need to use VPN to access corporate sites that would normally require this.

Your IT administrator can configure the app so the following may be true:

- A user password may be required with specific requirements around the characters and occurrences of the password.
- Your password may be required every time you launch the Briefcase app.
- Copy and paste functionality from Briefcase to other applications may be disabled.

When you first launch Colligo Briefcase for Good, the following screen displays:



1. Tap **Set up**.

The following screen displays:



2. Enter your email address and the 15-digit access key contained in the email you received from the Good Mobile Administrator.
3. The next several screens display the activation of your installation.
4. The final screen asks that you create a new personal password:



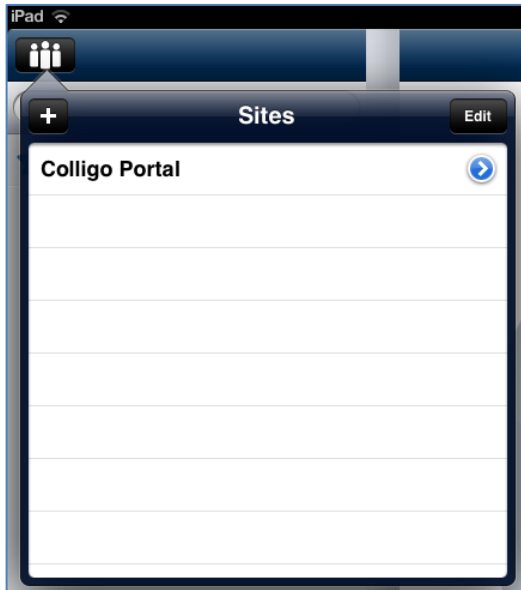
5. Each time you launch Briefcase you will need to enter this password.


## Managing SharePoint Sites

Colligo Briefcase lets you add, edit, and remove SharePoint sites.

### Adding a Site

1. Tap the sites icon  to display your list of sites:



2. Tap the plus icon .  
The **Add Site** dialog displays:





3. In **URL** field, enter the web address of the SharePoint site you want to add. You can type or copy-and-paste the address.

**NOTE:** the format of the URL must match the SharePoint server URL.

If you require a fully qualified URL, you may need to define alternate access mappings for it.

4. In the **Authentication** section, enter your **User Name**, **Password**, and **Domain** for the site.

**NOTE:** the domain is a required field.

5. In the **Settings** section, configure the following options:

- a. Tap the **Sync Interval** field and choose one of the following options to determine the frequency of the sync interval:

- i. Manually
- ii. Every Open
- iii. 15 min
- iv. 30 min
- v. Hourly
- vi. Daily

- b. Tap the **Storage Limit** field and choose one of the following options:

- i. No Sync, Browse Only
- ii. 10 MB
- iii. 20 MB
- iv. 50 MB
- v. 100 MB
- vi. 200 MB
- vii. 500 MB
- viii. 1 GB
- ix. 2 GB
- x. 8 GB
- xi. 16 GB
- xii. Unlimited

**NOTE:** this setting is different from the **Global Sync Limit** that applies to the entire application (see **Managing Settings**). The **Global Sync Limit** setting overrides any individual site storage limits.

6. Tap **Done**.

The site syncs and then displays the following dialog:



7. Tap to select or deselect a list or library that you want to sync.  
The following lists are disabled by default and need to be enabled manually:
  - a. **Site Pages**
  - b. **Site Assets**
  - c. **Style Library**
  - d. **Form Templates**
8. Choose **Sync Later** or **Sync Now**. If you choose the **Sync Later** option, you can revisit this dialog and set different sync options.
9. Tap **Done**.

**NOTE:** if you add a site that has not been permitted by your IT administrator, the following error message displays:

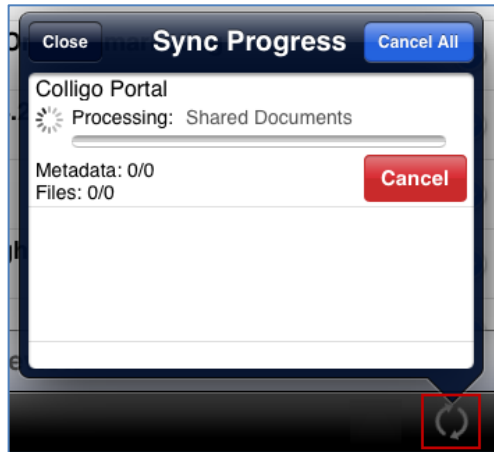


If you need to have site added, contact your administrator.

## Syncing a Site

Depending on your Sync Interval setting, you may need to sync the site to retrieve all the information for the lists and libraries. Until a site is synced, no information or data is available for display.

To sync a site, tap the icon in the bottom right corner:





If this is the first time a site has been synced, all information is downloaded. Colligo Briefcase downloads all data until it reaches the limit you set in the **Storage Limit** option (see step 9 of **Adding a Site**). On the next sync interval, the least recently accessed files are deleted and newer data is downloaded.

The storage limit settings do not include metadata. All metadata for all items is downloaded on the initial sync, but this does not count toward the Storage Limit.

If you are viewing content offline, you cannot view documents that were not synced.

## Editing a Site

To access and edit the information for a SharePoint site:

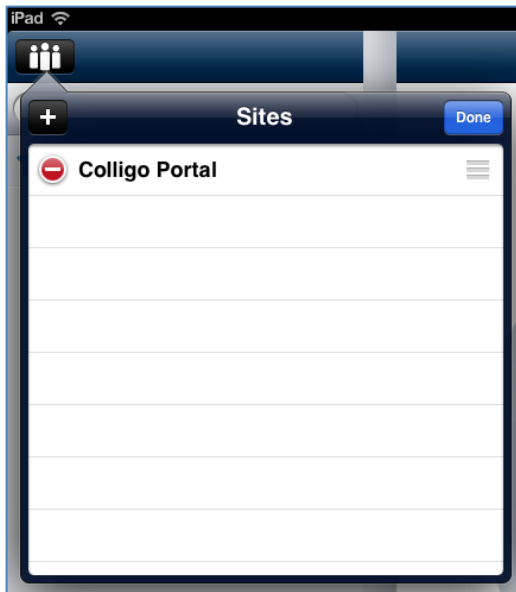
1. Tap the sites icon  to display your list of sites.
2. Tap the blue icon  beside the site you want to edit:  
The **Edit Site** dialog displays.
3. See steps 3 to 9 in **Adding a Site** for a description of the fields.

## Deleting a Site

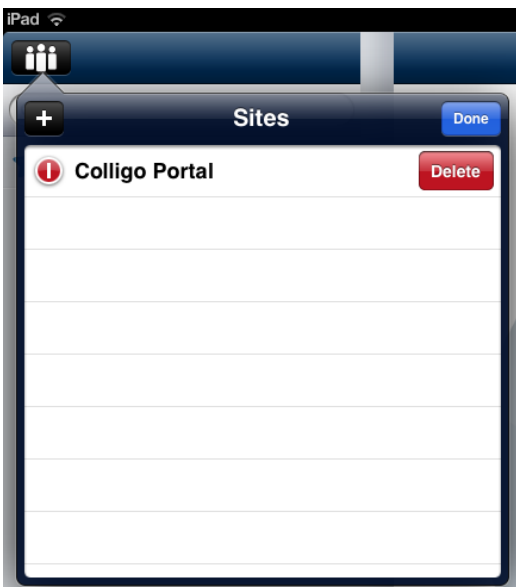
To delete a site:

1. Tap the sites icon  to display your list of sites:
2. Tap **Edit**.

The Sites display with a red icon beside each top-level site.




3. Tap the red circle icon beside the site you want to delete.  
The **Delete** button displays beside the site name:




4. Tap the **Delete** button to remove the site from your list.  
**NOTE:** sites are deleted at the root level, so all sub-sites are also deleted.
5. Tap **OK** to continue with the removal, or **Cancel** to retain the site.

## Reordering Sites

To reorder your list of sites:

1. Tap the sites icon  to display your list of sites.
2. Tap **Edit**.
3. Tap and drag on the lines to the right of the site name and move the site up or down as preferred.  
You can reorder top-level sites or sub-sites within a site.

## Displaying a Site

To display a SharePoint site you have added, tap the sites icon  and tap the site you want to view. The libraries and lists associated with the site display in the left column.

## Viewing and Previewing Items

1. After you add a SharePoint site, the subsites, libraries, and lists in that site display in the left column of the screen. The bracketed number beside each library or list indicates the number of items in that location.
2. To display a subsite, tap the name in the **Subsites** list.
3. The libraries and lists for that subsite display and you can choose which ones you want to be synced.
4. Tap on any library or list and the items contained in the library or list display in the right column.

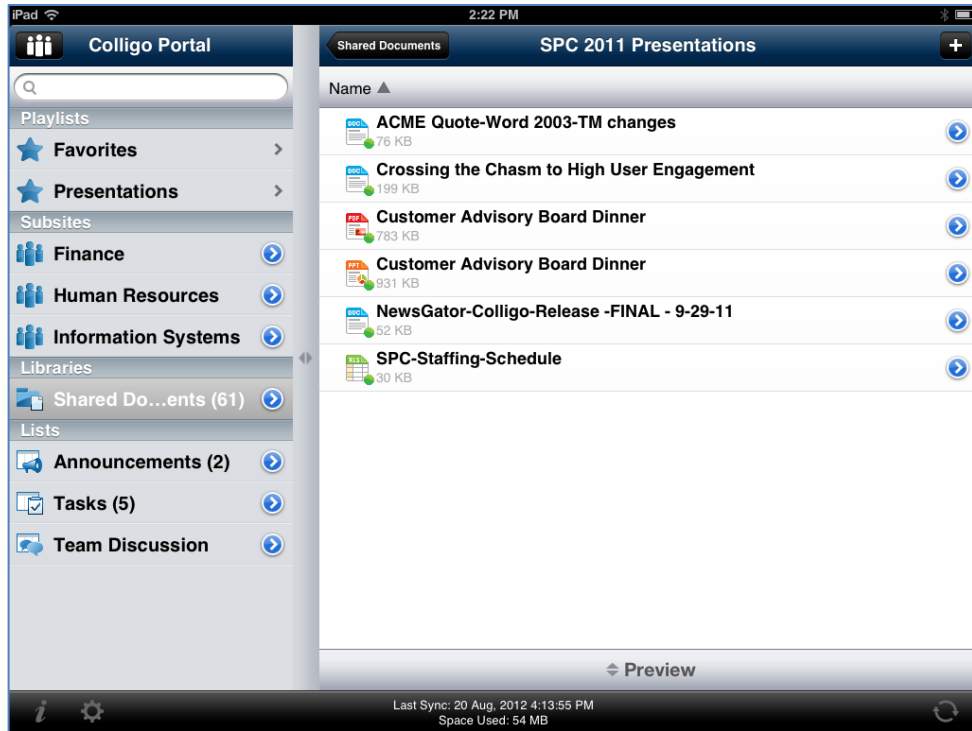
**NOTE:** If the item has a *green* circle icon, it means the item is synced and is viewable.

If the item has an *orange* circle icon, it means the item has not yet been synced and is not yet viewable.

If the item has a *grey* circle icon, it means the item is not going to be synced for one of the following reasons:

- Global storage limit is set to No Sync
- Site storage limit is set to No Sync
- List set to not store files offline
- File set to not be stored offline

5. If there are folders, you can tap the folder to display any subfolders or the items in the folder.




The subfolder name displays at the top of the screen [**SPC 2011 Presentations**]. You can tap the back button to return to the previous folder level.

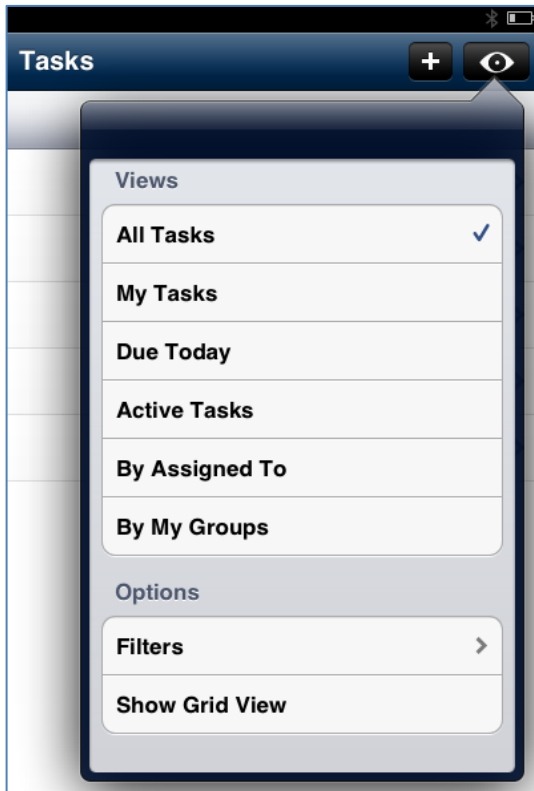
## Applying Views and Filters to Lists or Libraries

You can change the view of your content by applying a view that is configured in SharePoint, or you can filter the content by one or more metadata fields in your local view.

### Applying Views

To filter your view of the items contained in a list or library:


1. Tap the  icon in the top right corner of the screen.  
A drop-down list of available views displays.
2. Choose your preferred option from the list of available choices:



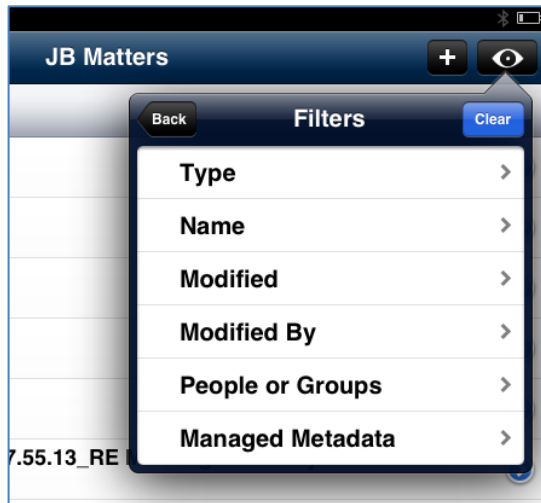
**NOTE:** the views available for the list or library are set in SharePoint.

## Applying Filters

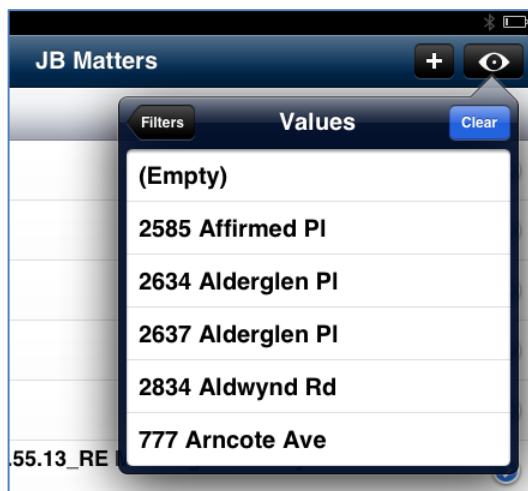
To apply a metadata filter to your content:

1. Tap the  icon in the top right corner of the screen.
2. In the **Options** section, tap **Filters**.

A list of metadata fields that are attached to the list or library displays:

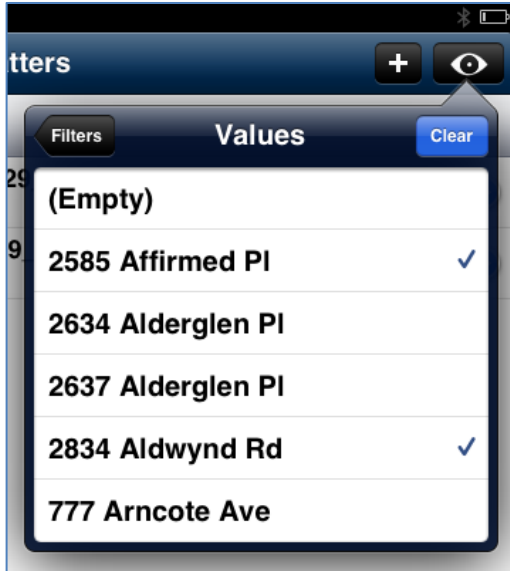


3. Select the metadata type to display the filter options:



4. Tap a value to select it and apply that filter to your content.
5. Tap a second value if you want to apply multiple metadata filters:





The check mark icon indicates which values are being used as filters.

To set new filters, tap the **Clear** button.

6. You can also add a second filter; the filter icon indicates which metadata fields are being used:

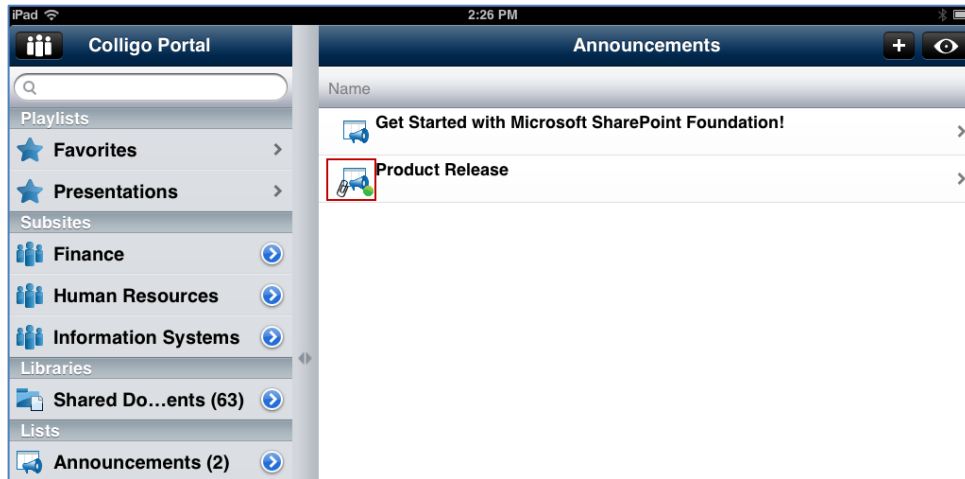


Tap the **Clear** button to clear any filters to the content.

**NOTE:** if you navigate away from the library or list that you have applied filters to, the filters no longer apply to your content.

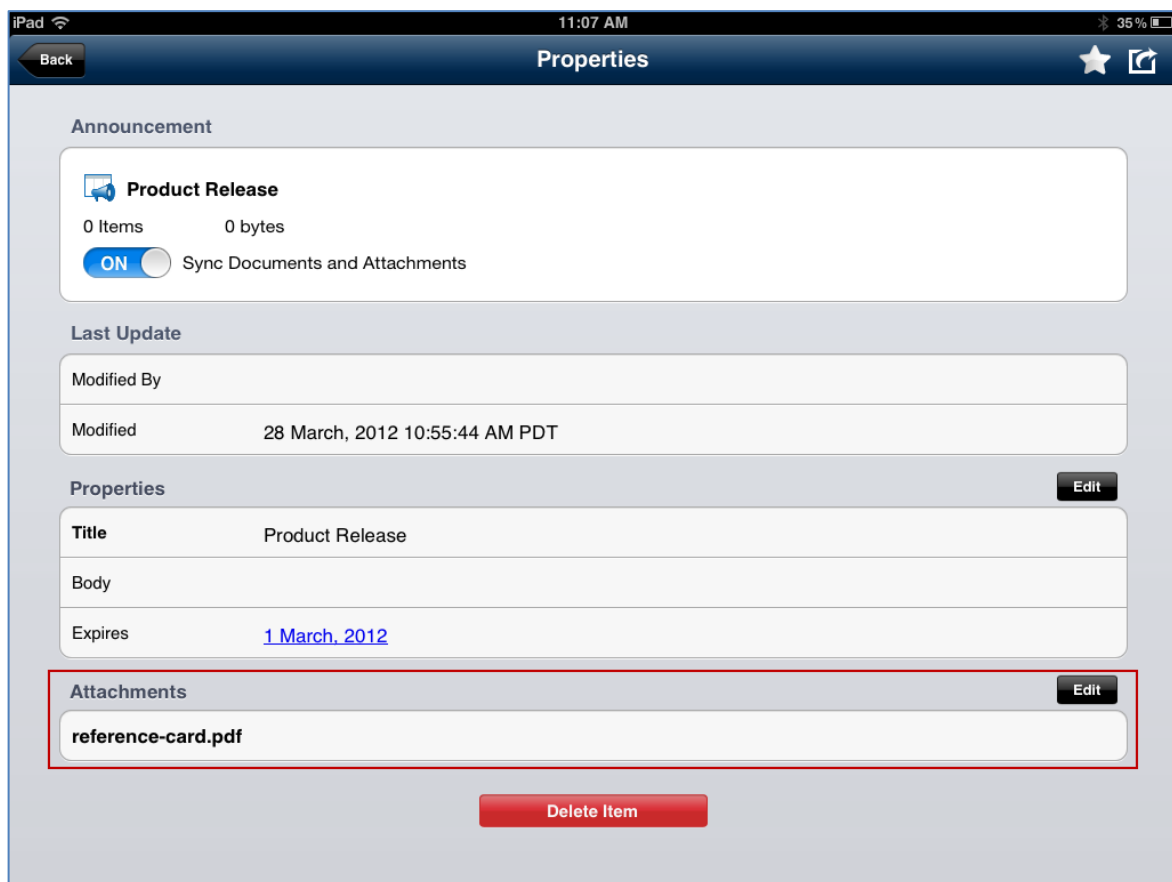
## Viewing Attachments in Lists

If a list item contains an attachment, a paperclip icon displays in the list view:



The attachment is accessible from the metadata screen. Tap the icon at the end of the row to display the item's properties.

The **Properties** screen displays:



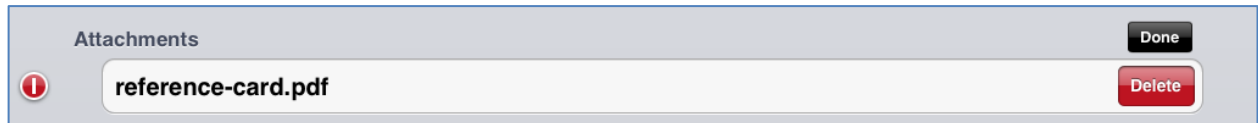
Any attachments display in list form in the **Attachments** section. To view the content of the attachment, tap the file name to display the document in a separate screen.

## Deleting Attachments

*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

To delete an attachment in a List:

1. Tap the **Edit** button.
2. Tap the red circle to display the **Delete** button:



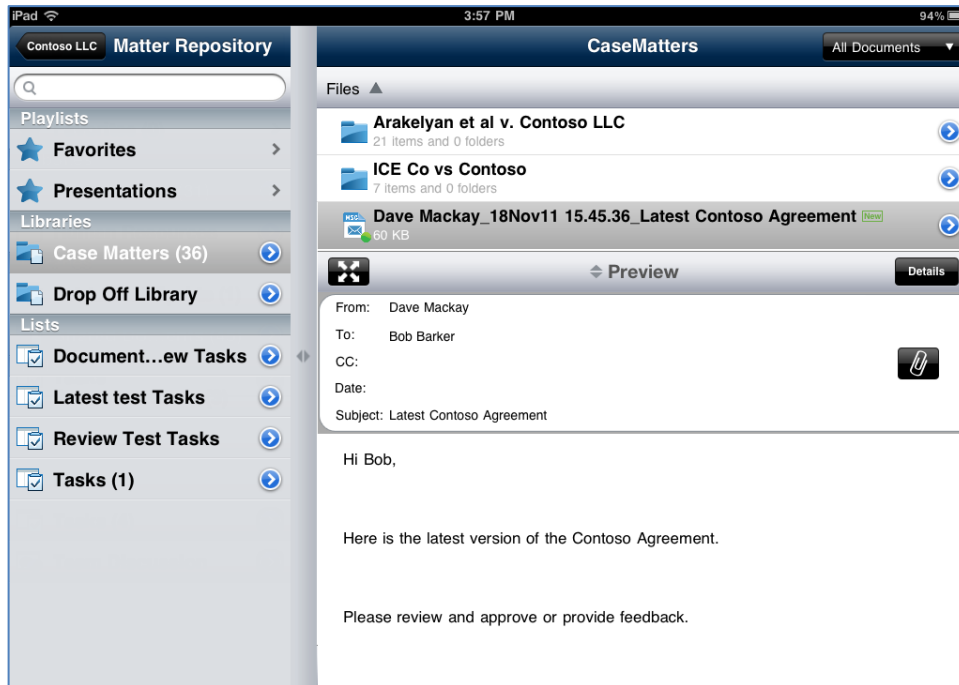
3. Tap **Delete** to delete the attachment or tap done to cancel the deletion.

**NOTE:** you can only delete attachments from List items. Attachments that are filed to Libraries as part of an email (.msg file) cannot be deleted.

## Previewing an Item


To preview an item in a document library, tap and drag the **Preview** tab at the bottom of the screen. The **Preview** pane displays any item you tap in the list above it.

**NOTE:** If the Preview pane is open, the selected item automatically displays in it. If the preview pane is closed, the selected item displays on a separate screen.



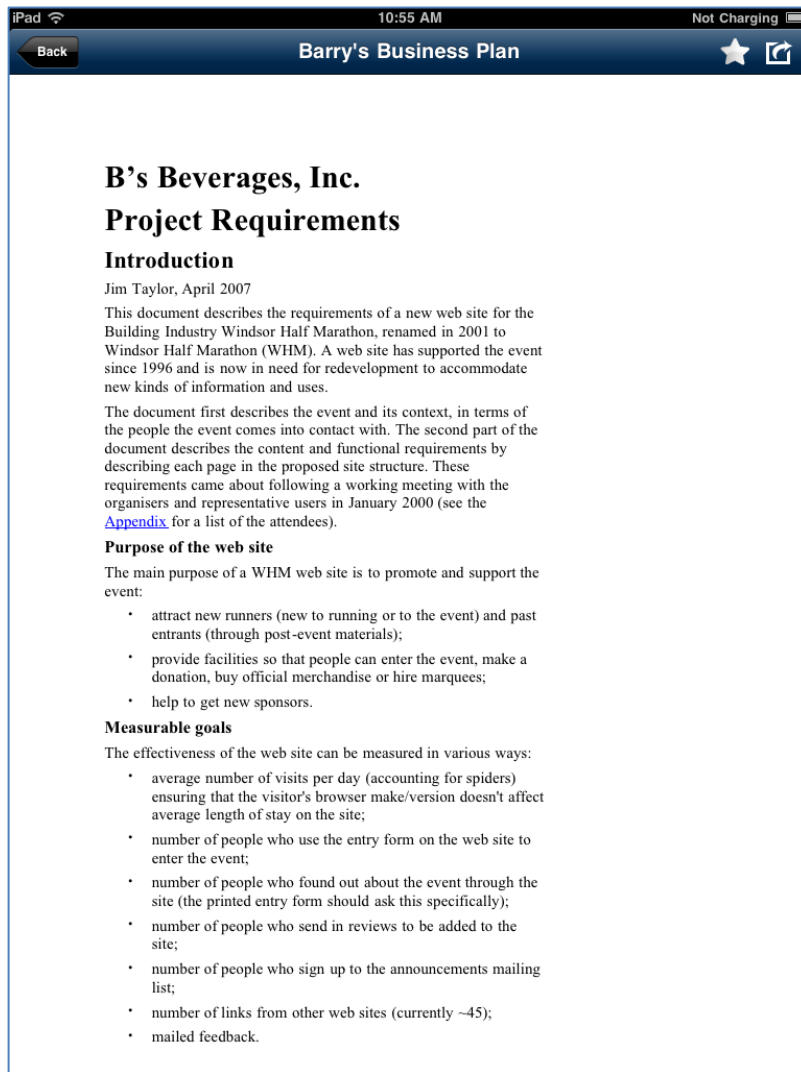
To resize the preview pane, drag the tab up or down.

Tap the **Details** button to view the details of the item.

Tap the  icon to display the item on a separate full screen.

## Viewing an Item

To view the contents of an item, tap the file name in the list. If the **Preview** pane is open, the content displays there. If not, the contents display on a separate screen:



## Viewing, Editing, and Creating InfoPath Forms

Colligo Briefcase supports the creating, viewing, and editing of InfoPath forms in both libraries and lists.

**NOTE:** InfoPath Forms are not available for viewing or editing when offline.

*In this release of Colligo Briefcase for Good, you can view InfoPath forms, but cannot edit or create them. Contact Colligo for more information.*

### Viewing or Editing InfoPath Items

To view and edit the contents of an InfoPath form:

1. Select the item to display the form on a new screen:

The screenshot shows an iPad interface for a 'Colligo Purchase Order' form. The form is titled 'Colligo Purchase Order' and 'Purchase Order'. It contains the following fields:

- Order Number: #00012
- Status: Approved
- Date raised: 29.06.2012
- Requested By: Bob Barker
- Vendor:
- Currency: Select...

Below these fields is a table titled 'Order Items' with the following columns: No, Description, Qty., Unit Price, Extended Price, and Expense Account.

No	Description	Qty.	Unit Price	Extended Price	Expense Account
1	Consulting	2	\$500	\$1 000	
Total				\$1 000	

2. Edit as needed and tap **Save**.

InfoPath Forms in lists display as all other list item types, showing the item details in list form:

Item

2588

☒ Sync Documents and Attachments

Last Update

Modified By corporate\jsidhu

Modified 23 May, 2012 5:36:49 PM PDT

Properties Edit

Title	2588
PersonPicker	corporate\jsidhu
Status	
DateRaised	

You can edit the fields by tapping the **Edit** button. For more information about editing InfoPath form properties, see **Viewing and Editing Item Properties**.

### Creating New InfoPath Form Items

If you try to add a new form to a library when you are offline, an error message displays. However, if you try to add a new form to a list when you are offline, you are able to fill out the item metadata, which will be uploaded when you are online again.

To create a new InfoPath form item:

1. Tap the icon in the InfoPath form list or library.  
For Lists, select **List Item** from the available actions.  
The InfoPath form displays on a new page:

Order

Edit

Submit Save Save As Close

Commit

## Colligo Purchase Order

### Purchase Order

Order Number #00012

Status Approved

Date raised 29.06.2012

Requested By Bob Barker

Vendor


Currency Select...

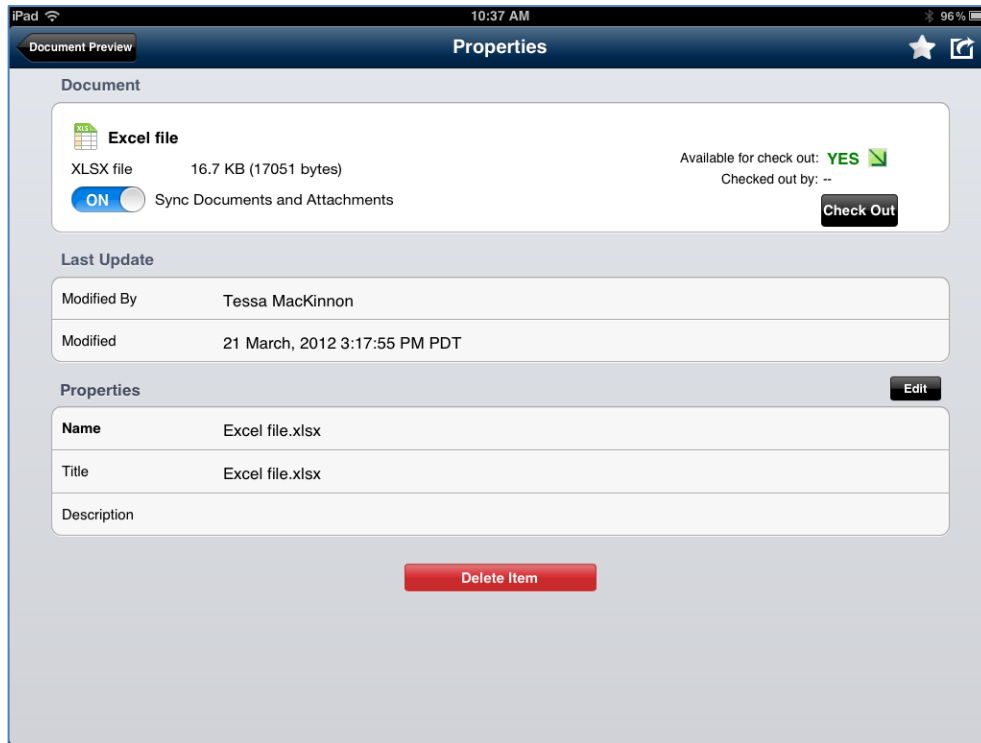
### Order Items


No	Description	Qty.	Unit Price	Extended Price	Expense Account
1	Consulting	2	\$500	\$1 000	
Total				\$1 000	


2. Edit as needed and tap **Save**.

## Viewing and Editing Item Properties

To view and edit the details of an item in a List or Library, tap the blue icon  beside the item file name. The item's details display in a separate screen:



Tap the star icon  to add the item to a Playlist.

Tap the action icon  to display contextual options for the item. The options are dependent on the file type and the configuration of your iPad. For more information, see **Sharing Items**.

### Viewing Item Details

In the **Document** section, you can see the file type, name, and size. In the **Last Update** section, you can view the name of the person who last edited the item, and the date it was last modified.

### Syncing an Item

In the **Document** section, you can enable syncing for the item and any attachments by choosing **ON** or **OFF**. If you choose **OFF**, the item is no longer viewable offline.

### Checking an Item Out/In

*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

To check an item out, tap the **Check Out** button in the **Document** section. The Check Out icon is overlaid on the item in the SharePoint site so other users know you are editing it. If you have checked an item out, the option to **Check In** displays. However, you can't check a document in if you didn't check it out.

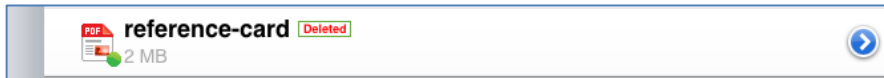
**NOTE:** you cannot check out items in Lists. The Check Out option displays only for items in Libraries.



## Deleting an Item

*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

To delete an item, tap the **Delete Item** button. A confirmation dialog displays, asking for confirmation of the deletion. If you choose **Yes**, the item is tagged with a Deleted icon:



These items are deleted on your next sync.

If you return to the item's **Properties** screen before you have synced the change, you can cancel the deletion by tapping the **Cancel Delete Item** button.

## Editing Item Properties

*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

In the **Properties** section, you can view the item properties. These properties are defined in SharePoint. To edit, tap the **Edit** button. The fields become editable:

 A screenshot of the 'Properties' form in the Colligo Briefcase interface. The form has a light blue header with the title 'Properties' and a 'Done' button on the right. Below the header, there are four rows of input fields. The first row is labeled 'Name' and contains the text 'Excel file.xlsx'. The second row is labeled 'Title' and also contains 'Excel file.xlsx'. The third row is labeled 'Description' and is empty. The fourth row is labeled 'Name' and contains 'Excel file'.

Edit the fields as needed and tap **Done**. The changes are uploaded to SharePoint during your next sync.

All SharePoint property types are supported in Briefcase and different interfaces display depending on the type of property. The following are some of the editing methods available depending on the type of property:

- If the field is text based, the keyboard displays
- If the field is Yes/No, tap once to toggle between them
- For date fields, tap once to display the following and scroll to the preferred date:

Number (.000)	
Number (%)	
Number (Default 42)	
Currency (Canada\$)	
Currency (UK)	
Date	15 June, 2012

2010	April	13
2011	May	14
2012	June	15
2013	July	16
2014	August	17

- For Date and Time fields, tap once to display the following and scroll to the preferred date and time:

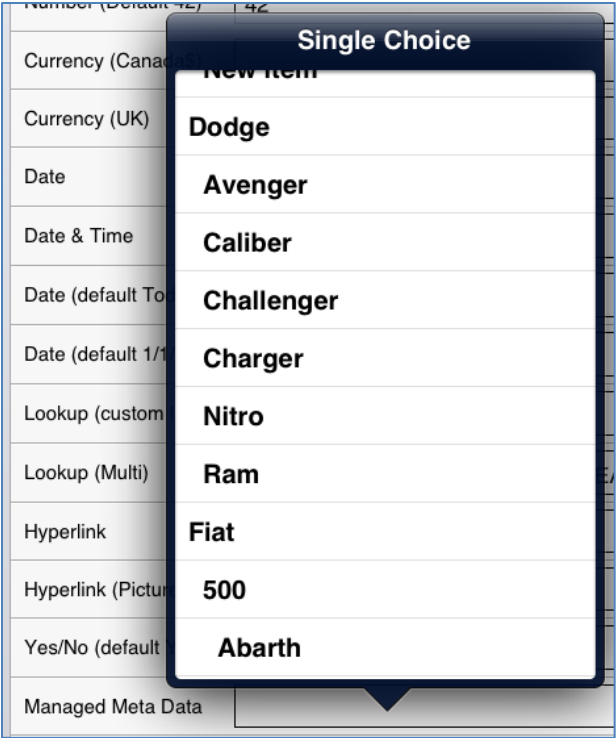
Date & Time	14 June, 2012 12:00:37 PM PDT
Date	
Date	
Look	
Look	
Hyper	

Tue 12 Jun	10	58	
Wed 13 Jun	11	59	AM
Thu 14 Jun	12	00	PM
Fri 15 Jun	1	01	
Sat 16 Jun	2	02	

- For Hyperlink fields, tap once to display the following fields:

Web Address	<input type="text"/>
Description	<input type="text"/>
Hyperlink (Picture)	


- For Managed Metadata, tap once to display the following list:

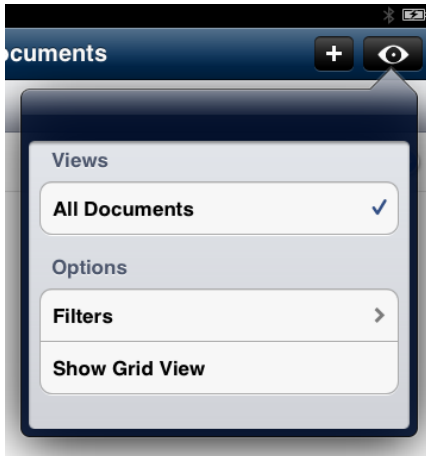


## Viewing Item Properties in Grid View

Colligo Briefcase offers a grid view of all items in a list or library so you can see all metadata for all items at the same time.

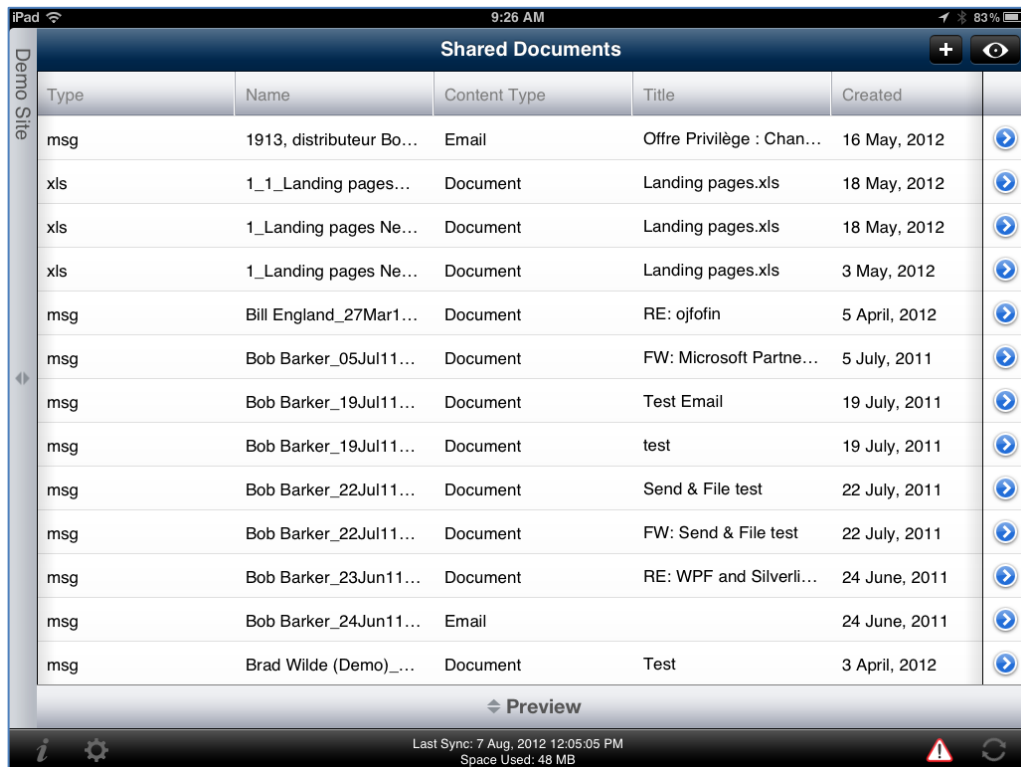
To display this view:














1. Click the  icon in the top right corner of the screen:



2. From the **Options** menu, select **Show Grid View**.

The metadata displays in the grid view:




Type	Name	Content Type	Title	Created	
msg	1913, distributeur Bo...	Email	Offre Privilège : Chan...	16 May, 2012	
xls	1_1_Landing pages...	Document	Landing pages.xls	18 May, 2012	
xls	1_Landing pages Ne...	Document	Landing pages.xls	18 May, 2012	
xls	1_Landing pages Ne...	Document	Landing pages.xls	3 May, 2012	
msg	Bill England_27Mar1...	Document	RE: ojfofin	5 April, 2012	
msg	Bob Barker_05Jul11...	Document	FW: Microsoft Partne...	5 July, 2011	
msg	Bob Barker_19Jul11...	Document	Test Email	19 July, 2011	
msg	Bob Barker_19Jul11...	Document	test	19 July, 2011	
msg	Bob Barker_22Jul11...	Document	Send & File test	22 July, 2011	
msg	Bob Barker_22Jul11...	Document	FW: Send & File test	22 July, 2011	
msg	Bob Barker_23Jun11...	Document	RE: WPF and Silverli...	24 June, 2011	
msg	Bob Barker_24Jun11...	Email		24 June, 2011	
msg	Brad Wilde (Demo)_...	Document	Test	3 April, 2012	

Preview

Last Sync: 7 Aug, 2012 12:05:05 PM  
Space Used: 48 MB

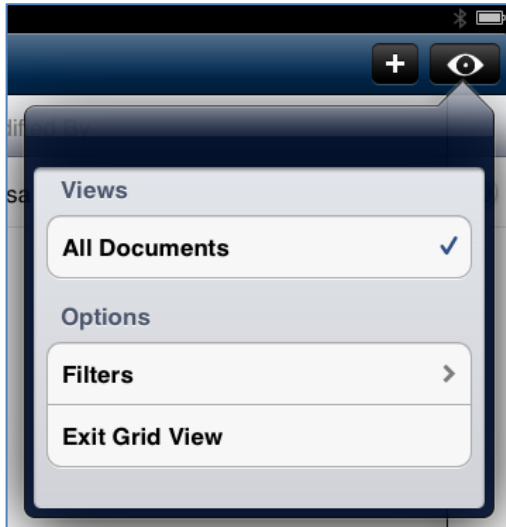
You can scroll back and forth to view all metadata columns. The metadata columns are defined in the SharePoint list or library.

Tap the  icon to view the details for that item.

Tap the item name to display the item contents on a separate screen.

You can apply views and filters in the grid view. For more information, see **Applying Views and Filters to Lists or Libraries**.

To exit grid view, choose the **Exit Grid View** from the menu:




### Editing Item Properties in Grid View

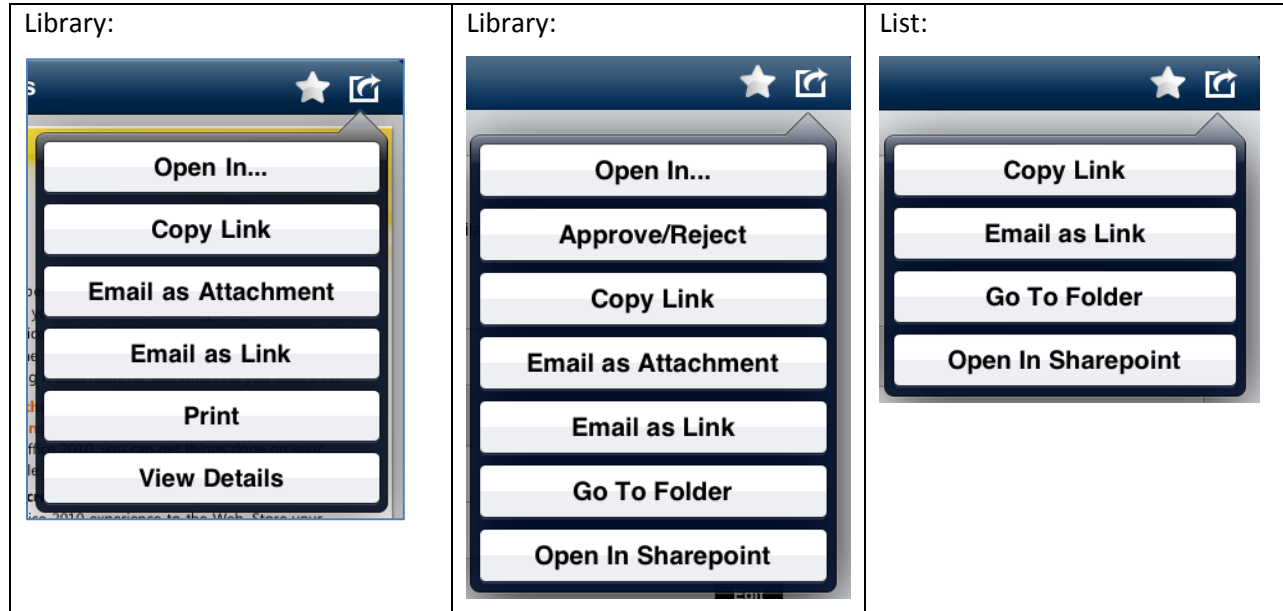
While you are looking at a library's item in grid view, you can edit the properties.

To do so, tap the field in the item line to select it, then double-tap to edit.

**NOTE:** not all properties are editable in grid view.

## Sharing Items

After you have selected an item and the item content is displayed you can tap the action icon  to display the contextual actions available for items of that type. Not all actions are available for all items. Libraries and Lists have different options:



*If you are using Colligo Briefcase Enterprise, some of the action items may be disabled by Colligo Administrator. These include Open In..., Email as Attachment, and Print. This is a security feature available to prevent external sharing of documents.*

## Opening and Editing an Item

Choose the **Open In...** option to display a list of programs that support that file type. You must have programs compatible with the document type for this option to display. Examples of applications you may want to use include Documents to Go, for viewing and editing Microsoft Office documents, and GoodReader for Adobe Acrobat documents.

**NOTE:** In Briefcase with Good Dynamics, you are only permitted to open documents in other Good Dynamics enabled applications.

After you have opened and edited a document, you can upload it back to SharePoint using Briefcase. Please see **Uploading Items to SharePoint** for more information.

*In this release, the edit item feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

---

*Some of the apps that you choose to open an item in may not function because they are not on the list of approved apps set in Colligo Administrator. Contact your system administrator to have an app added to the list.*

---

## Copying a Link to the Item

Choose the **Copy Link** option to copy the link to the item's location in SharePoint. You can then paste this link into a document or email as needed.

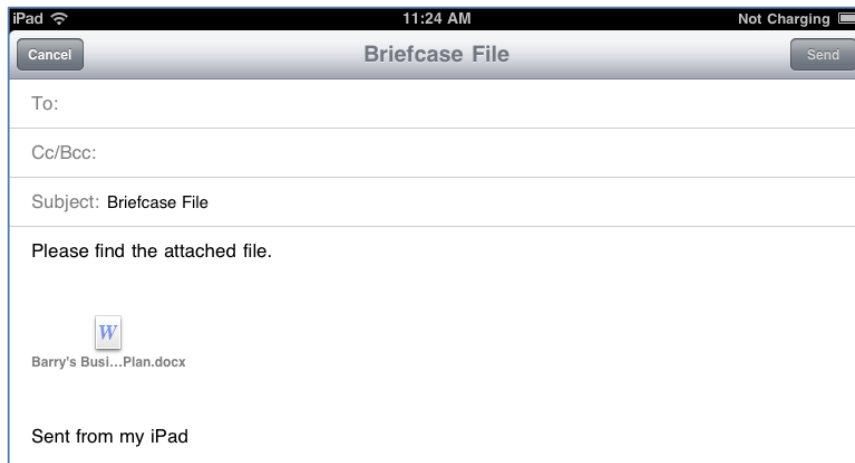
## Emailing the Item as an Attachment

---

*This feature is only available if you have a Good-enabled email client.*

---

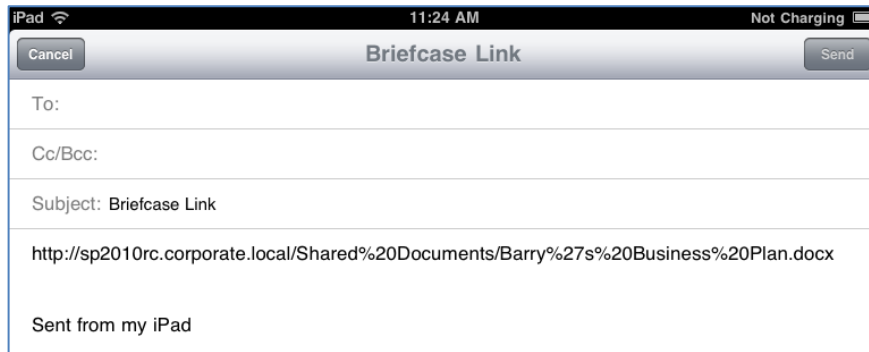
Choose the **Email as Attachment** option to launch a new email with the item embedded as an attachment. You must have an email program present on your iPad for this option to display:



## Emailing the Item as a Link

*This feature is only available if you have a Good-enabled email client.*

Choose the **Email as Link** option to launch a new email with a link to the item in SharePoint. You must have an email program present on your iPad for this option to display.



## Printing the Item

Choose the **Print** option to print the item. This option displays only for PDF and image files, and you must have Air Print enabled on your iPad.

## Viewing Details

Choose the **View Details** option to view the item properties. See **Viewing and Editing Item Properties** for more information.

## Go to Folder

For List items, choose the **Go To Folder** option to return to the item's List location.

## Open In SharePoint

For List items, choose the **Open in SharePoint** option to launch the online view of the list.

## Approving or Rejecting an Item

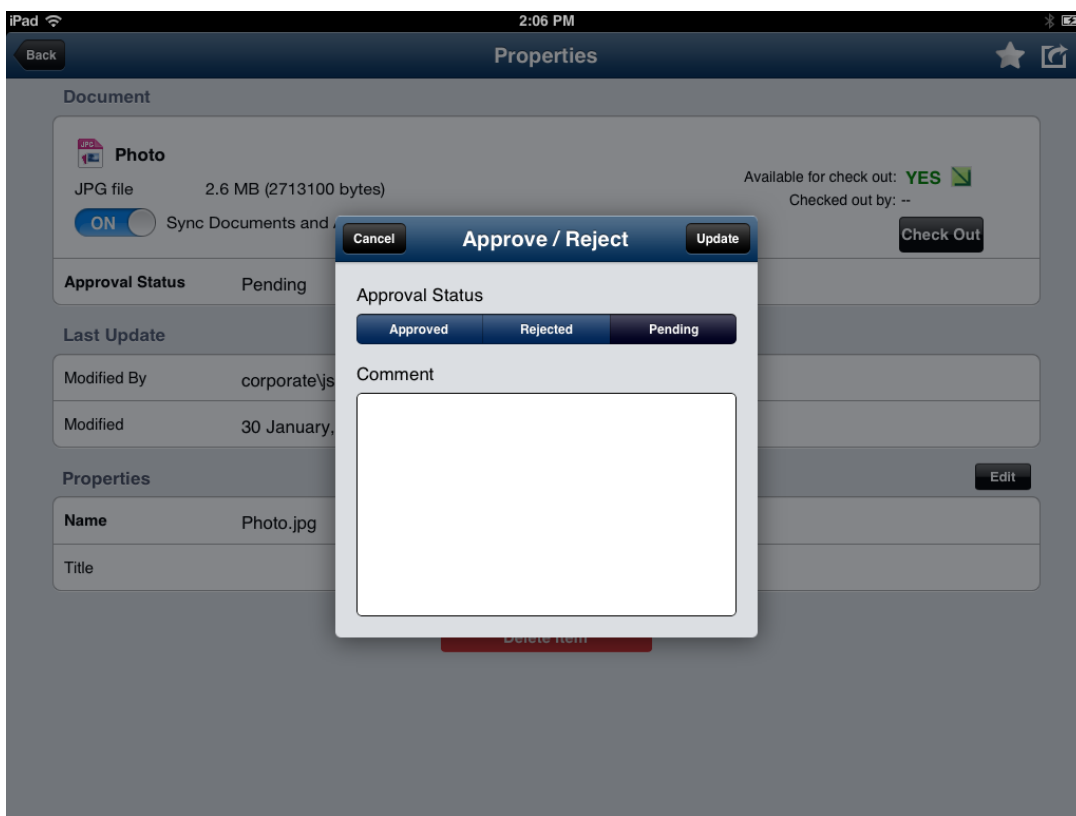
*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

If the SharePoint library your item is in has an approve/reject field, you can select **Approve/Reject** from the action item menu.

**NOTE:** this option is only available for items that are in a Pending state.

The **Approve/Reject** dialog displays:






Enter any comments you might have and tap the appropriate label in the **Approval Status** bar:

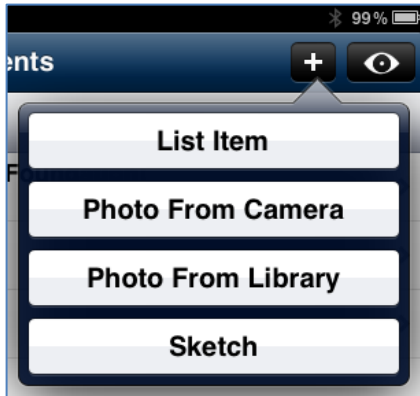
- ☐ **Approved**
- ☐ **Rejected**
- ☐ **Pending**

## Creating New List Items

*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

To create a new list item:

1. Select the list you want to add a new item to and tap the  button.
2. Select **List Item** from the menu:

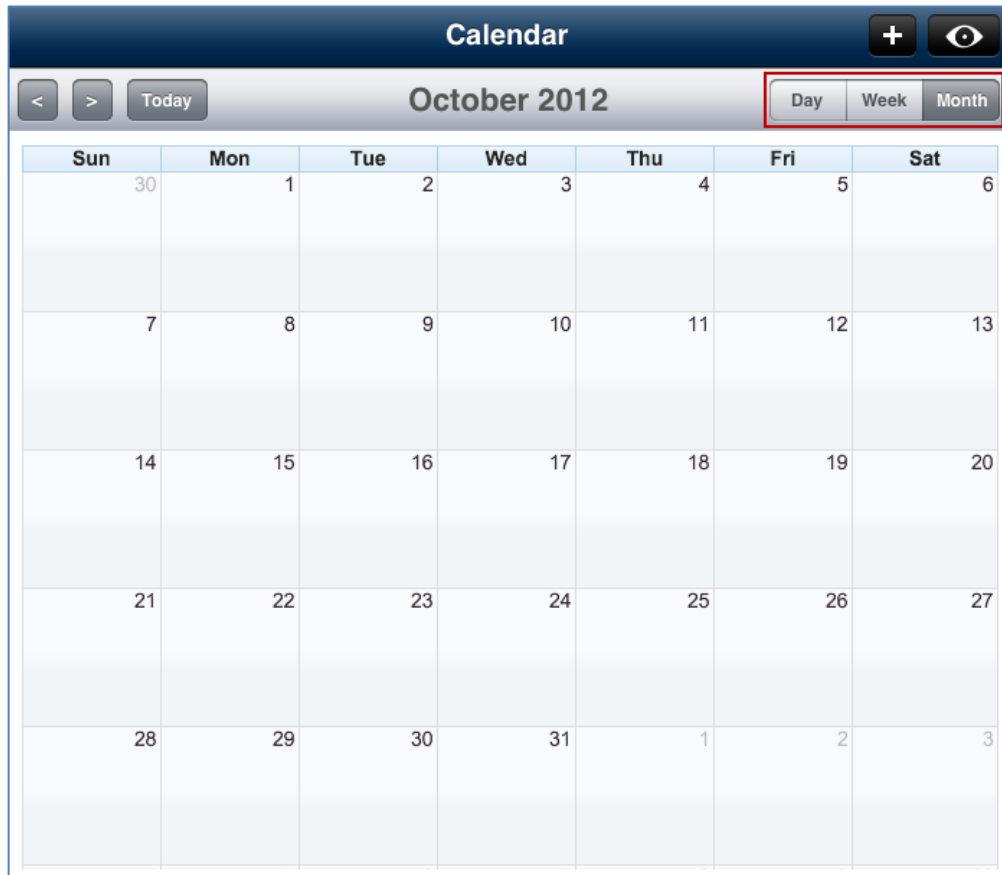


3. A screen launches, displaying the fields related to the list item type you are creating. Fill in the required fields for the task and tap **Done**.  
The task is added to the list and to the SharePoint site during your next sync.

## Viewing Calendars

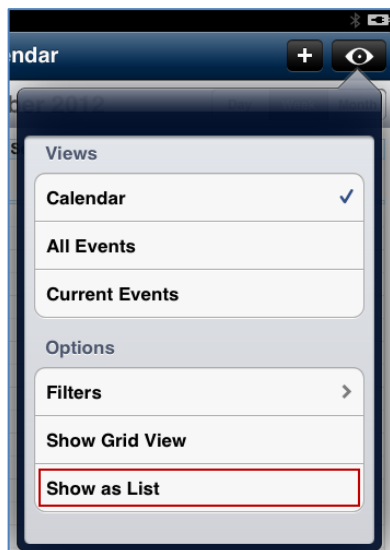
Briefcase supports special views for Calendars, presenting a graphical view of a calendar.

To change the view, tap the **Day**, **Week**, **Month** button:



You can also tap a specific day in the Week or Month view, to display the Day view.

If you want to look at Calendar entries as list items, select this option from the following menu:

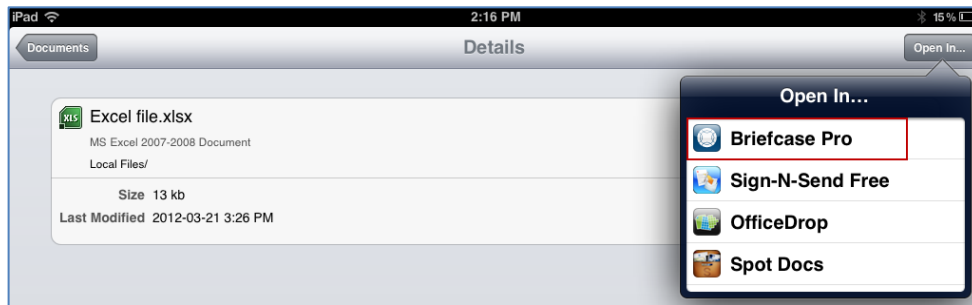


## Uploading Items to SharePoint

*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

To upload an item to SharePoint through Briefcase:

1. Choose Briefcase from the native application's **Open In** menu:



2. Briefcase launches, with the **Choose a destination** dialog displayed:



3. Navigate to the List or Library you want to file the item to.  
**NOTE:** If you are saving an item to a library, you are uploading it as its own item. If you are saving it to a list, you are attaching it to a list item.
4. If you want to create a new folder in a Library, tap the **Create Folder** button and enter a name for the folder in the **Create a Folder** dialog.
5. Tap **Upload**.

The **Properties** screen displays, reflecting the fields that have been set up in the SharePoint library you are uploading the item to:



The screenshot shows the 'Properties' screen in the Colligo Briefcase application. A 'Content Type' dropdown menu is open, showing two options: 'Email' and 'Document'. The 'Document' option is selected, indicated by a blue checkmark. Below the dropdown, the 'Content Type' field in the form is set to 'Document'. The form also includes fields for 'Name' (containing 'ACME Sales Numbers.xls'), 'Title', 'People or Groups', and 'Managed Metadata'. The 'Cancel' and 'Done' buttons are visible at the top of the form.

6. Tap the **Content Type** field and choose the preferred option (if displayed). The fields that display may change according to the Content Type chosen.
7. Enter any information about the item in the appropriate fields.
8. Tap **Done**.

The item is uploaded to the SharePoint location.

If you are offline, the file is uploaded on the next synchronization.

**NOTE:** if your SharePoint site has versioning enabled, you can save the document as a major or minor version to the library.

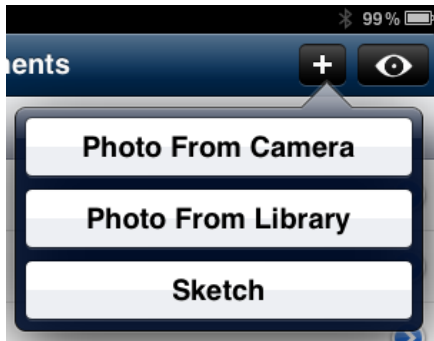
## Uploading a Photo from the Camera

To upload a photo from the iPad camera:

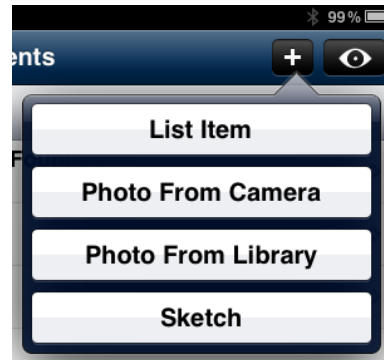
1. Tap the **+** icon and choose either **Photo From Camera** or **Photo From Library** from the menu.

**NOTE:** the menu differs depending on whether you are in a list or library:

Action menu for Libraries:

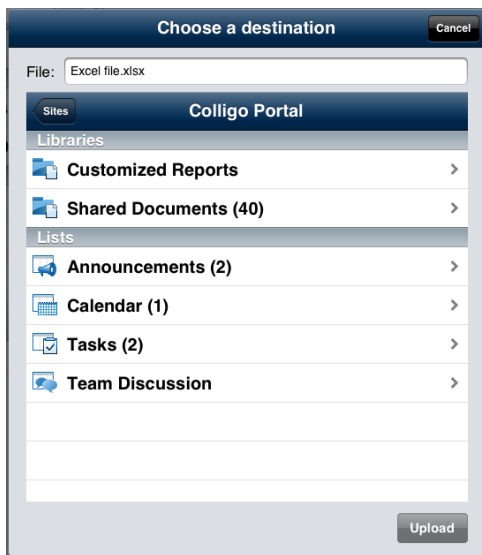


Action menu for Lists:



2. If you choose **Photo From Camera**, the iPad camera launches.
3. Take the photo and tap the **Use** button in the bottom right corner.

The **Choose a destination** dialog displays:



4. Navigate to the site List or Library where you want to save the photo.
- NOTE:** If you are saving a photo to a Library, you are uploading it as its own item. If you are saving a photo to a List, you are attaching it to a list item.
5. Tap **Upload** or **Attach**.


The **Properties** screen displays, reflecting the fields that have been set up in the SharePoint library you are uploading the item to.

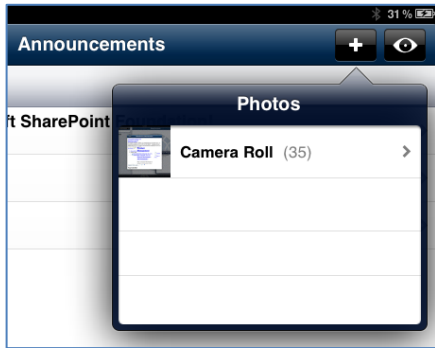
6. Tap the **Content Type** field and choose the preferred option (if displayed). The fields that display may change according to the Content Type chosen.
7. Enter any information about the item in the appropriate fields.
8. Tap **Done**.

The photo is uploaded to the SharePoint location. If you are offline, the file is uploaded on the next synchronization.

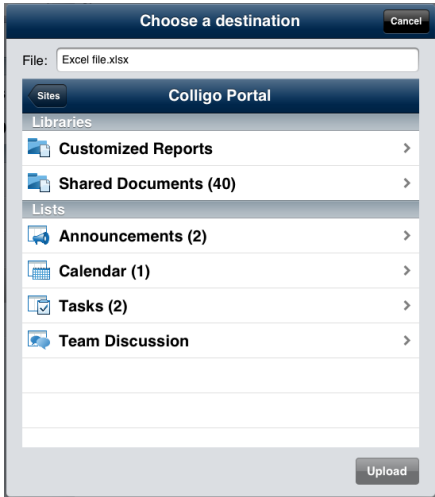
## Uploading a Photo from the Library

To upload a photo from the iPad library:

1. Tap the  icon and choose **Photo From Library** from the menu.  
The **Photos** menu displays:




2. Navigate to the preferred image and select it.  
The **Choose a destination** dialog displays:



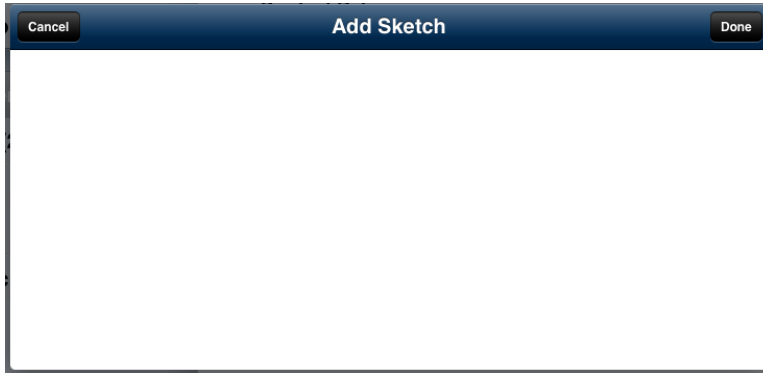
9. Navigate to the site List or Library where you want to save the photo.  
**NOTE:** If you are saving a photo to a Library, you are uploading it as its own item. If you are saving a photo to a List, you are attaching it to a list item.
10. Tap **Upload** or **Attach**.  
The **Properties** screen displays, reflecting the fields that have been set up in the SharePoint library you are uploading the item to.
11. Tap the **Content Type** field and choose the preferred option (if displayed). The fields that display may change according to the Content Type chosen.
12. Enter any information about the item in the appropriate fields.
13. Tap **Done**.  
The photo is uploaded to the SharePoint location. If you are offline, the file is uploaded on the next synchronization.

## Uploading a Sketch

To create and upload a sketch to a SharePoint location:

1. Tap the  icon and choose **Sketch** from the menu.

The **Add Sketch** dialog displays:



2. Complete your sketch.
3. Tap **Done**.

The **Choose a destination** screen displays:



4. Navigate to the Site, List, or Library you want to file the item to.
5. If you want to create a new folder in a Library, tap the **Create Folder** button and enter a name for the folder in the **Create a Folder** dialog.
6. Tap **Upload**.
7. The **Properties** screen displays, reflecting the fields that have been set up in the SharePoint library you are uploading the item to.
8. Enter any information about the item in the appropriate fields.
9. Tap **Done**.

The item is uploaded to the SharePoint location. If you are offline, the file is uploaded on the next synchronization.




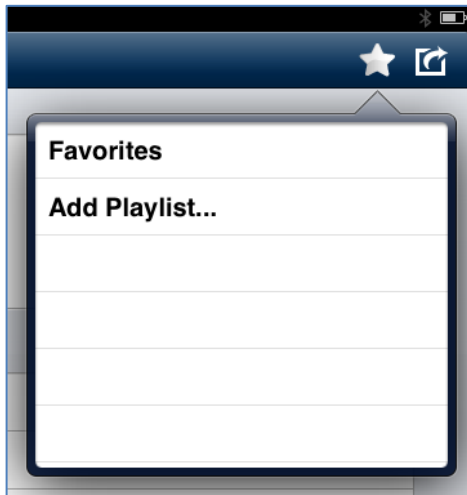
## Managing Playlists

You can add your frequently viewed items and folders to a Playlist for quick and easy access. You can create subject-specific Playlists to group relevant items and folders together. Playlists are not site specific; the items and folders can be from any of the sites you have downloaded.

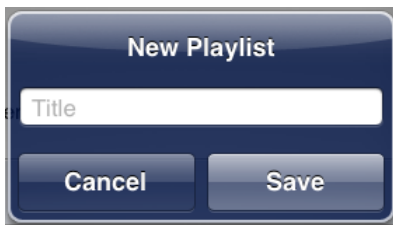
### Adding an Item to a Playlist

To add items you view frequently to a Playlist:

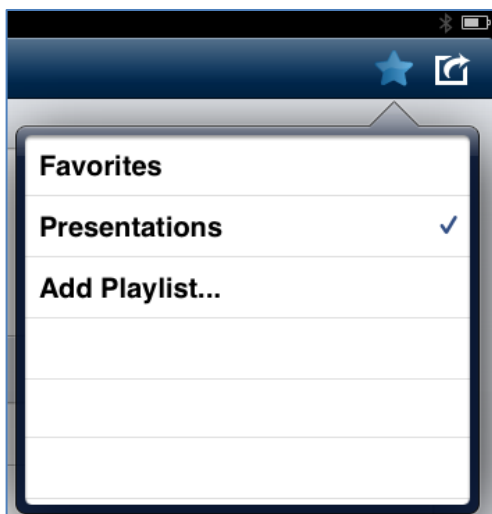
1. Tap the item you want to add to a list.  
A preview of the item displays.
2. Tap the Playlist icon  in the top right corner of the screen



3. From the menu, choose to add the item to an existing Playlist or choose **Add Playlist** to create a new one.
4. If you choose **Add Playlist**, the following dialog displays:



5. Enter the name of the new Playlist.
6. Tap **Save**.  
The new Playlist now displays as an option to add the item to:



7. All lists display under the **Playlists** section on the home screen:



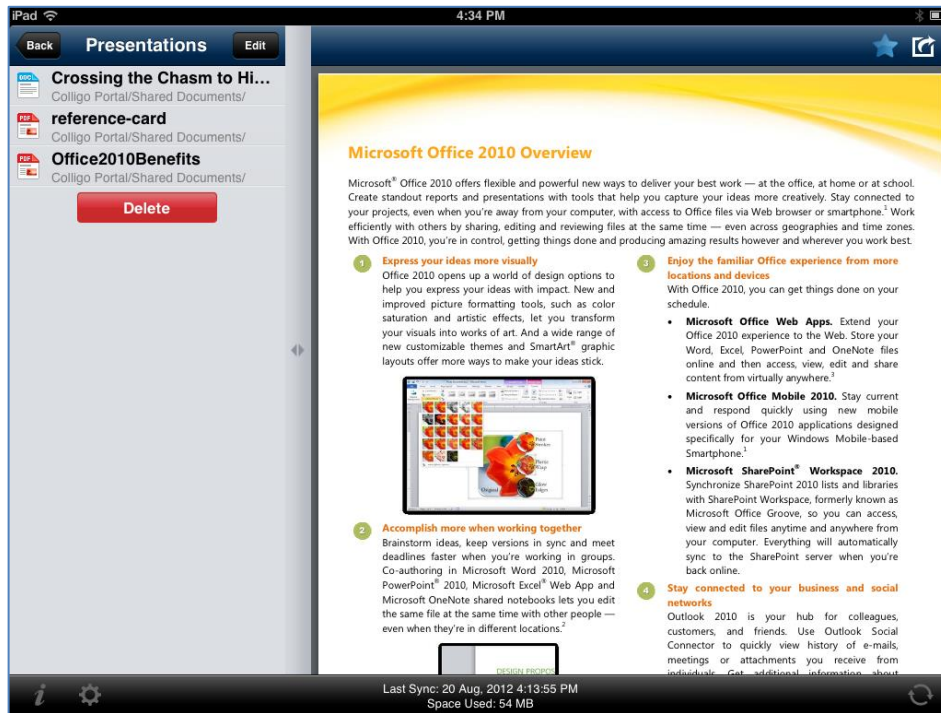
**NOTE:** For information about adding a folder to a Playlist, see **Managing Folder Settings**.

## Viewing Playlist Items

To view items in a Playlist, tap one of the lists in the **Playlists** section on the home screen:



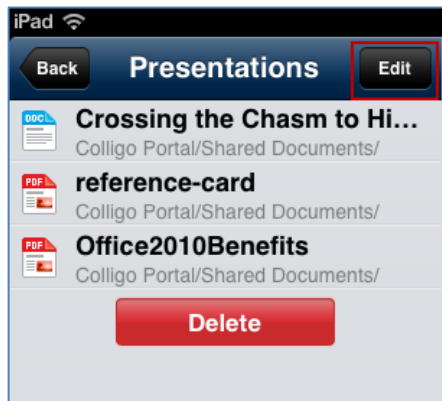
A list of your items displays, with the selected item content displayed in the preview pane beside it:



## Editing and Deleting Playlist Items

To edit or delete items in a Playlist:

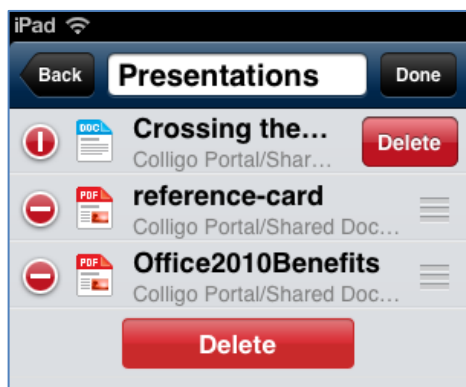
1. Tap the **Edit** button.




The list displays with a red icon beside each item.

2. Tap the red icon beside the item you want to delete.

The **Delete** button displays beside the item name:



3. Tap the **Delete** button to remove the item from your Playlist.

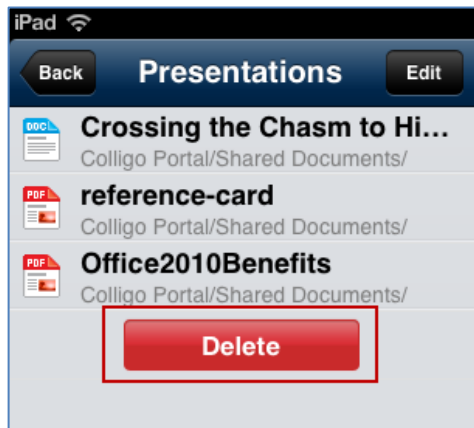
**NOTE:** You can also remove an item or folder from a Playlist by tapping the Playlist icon  in the item or folder display and tapping the name of the Playlist currently selected. You can also use this icon to associate the item with a different Playlist.

4. To reorder items in a Playlist, tap and drag on the lines to the right of the item name and move the item up or down as preferred.

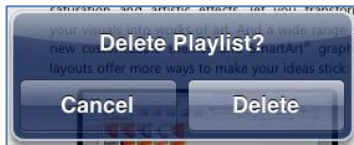
## Deleting a Playlist

To delete a Playlist:

1. Tap the **Delete** button at the bottom of the list:



A confirmation dialog displays:




2. Tap **Delete**.

## Resolving Synchronization Conflicts

*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

There are three potential scenarios for a conflict to occur in Briefcase:

1. **Metadata conflict:** This conflict occurs when there is a difference between an item's metadata on the SharePoint site and the version stored on Briefcase.
2. **Deletion Conflict:** This conflict occurs in two different scenarios:
  - a. When a Briefcase user deletes an item and another user makes changes to the item on SharePoint.
  - b. When a Briefcase user edits an item and another user deletes the item from SharePoint.  
**NOTE:** In this scenario, the Briefcase file must be synced for the conflict resolution process to occur.
3. **File Conflict:** This conflict occurs when two users make changes to the same file at the same time.


Conflicts are detected during synchronization and if any are found, the conflict icon  displays beside the sync button.

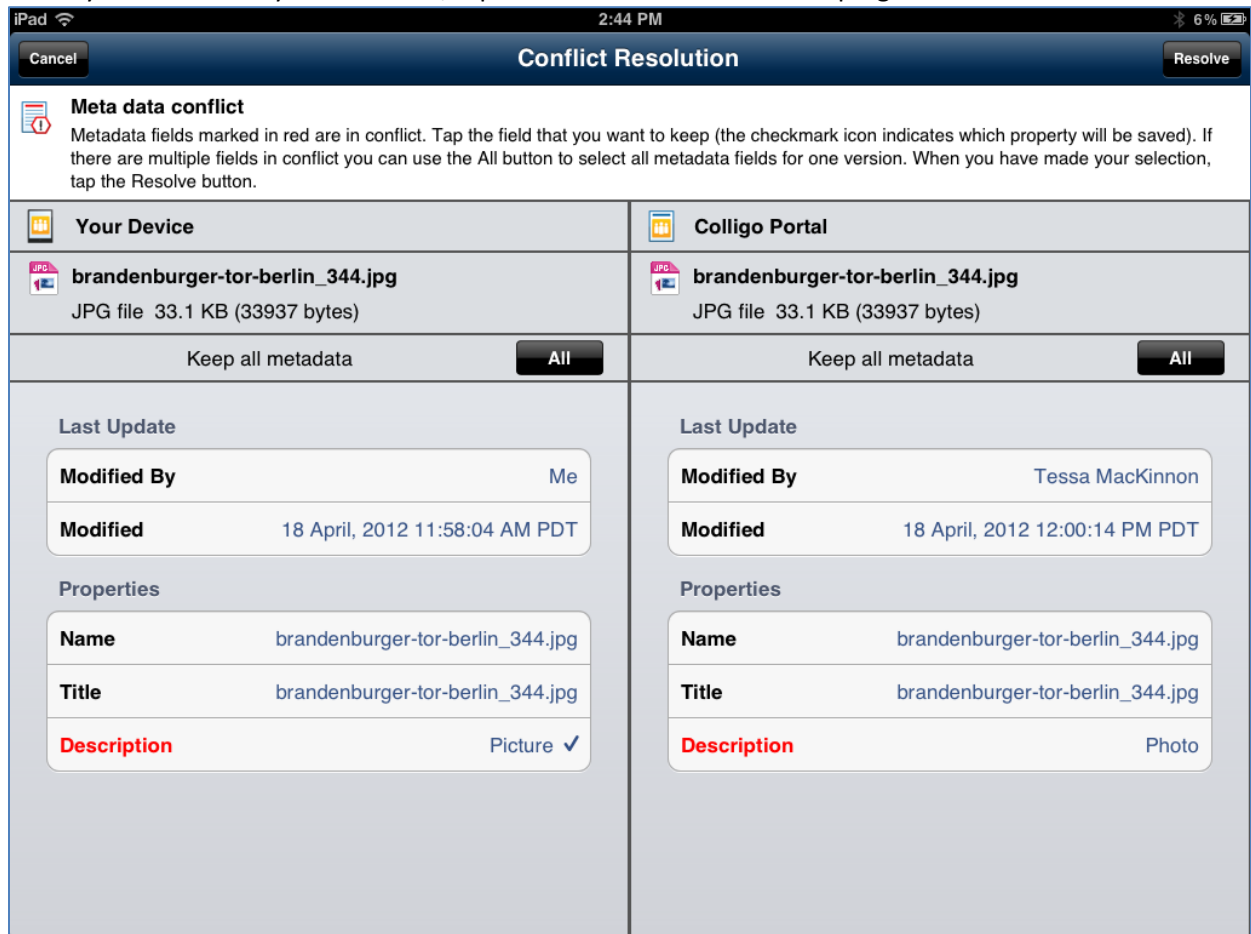
Tap the conflict icon to display the list of sync issues and tap the item you want to resolve:



## Metadata Conflict

The **Conflict Resolution** screen displays all conflicted fields marked in red. To resolve the conflict:

1. Tap the field that you want to keep (the checkmark icon  indicates which property will be saved). If there are multiple fields in conflict, use the **All** button to select all metadata fields for one version.
2. When you have made your selection, tap the **Resolve** button in the top right of the screen.



The screenshot shows the 'Conflict Resolution' screen on an iPad. At the top, there's a status bar with 'iPad', signal strength, time '2:44 PM', and battery level '6%'. Below the status bar is a header with 'Cancel' on the left, 'Conflict Resolution' in the center, and 'Resolve' on the right. A message box titled 'Meta data conflict' explains that fields marked in red are in conflict and provides instructions on how to resolve the conflict using the 'All' button and the 'Resolve' button. The screen is divided into two columns: 'Your Device' and 'Colligo Portal'. Both columns show the same file 'brandenburger-tor-berlin\_344.jpg' (JPG file, 33.1 KB (33937 bytes)). Below the file name, there's a 'Keep all metadata' button and an 'All' button. The 'Last Update' section shows 'Modified By' and 'Modified' date. The 'Properties' section shows 'Name', 'Title', and 'Description'. In the 'Your Device' column, the 'Description' field is highlighted in red, and the 'Picture' option is selected with a checkmark. In the 'Colligo Portal' column, the 'Description' field is also highlighted in red, and the 'Photo' option is selected.

Your Device	Colligo Portal
<b>brandenburger-tor-berlin_344.jpg</b> JPG file 33.1 KB (33937 bytes)	<b>brandenburger-tor-berlin_344.jpg</b> JPG file 33.1 KB (33937 bytes)
Keep all metadata <b>All</b>	Keep all metadata <b>All</b>
<b>Last Update</b> Modified By: Me Modified: 18 April, 2012 11:58:04 AM PDT	<b>Last Update</b> Modified By: Tessa MacKinnon Modified: 18 April, 2012 12:00:14 PM PDT
<b>Properties</b> Name: brandenburger-tor-berlin_344.jpg Title: brandenburger-tor-berlin_344.jpg <b>Description</b> (red) Picture ✓	<b>Properties</b> Name: brandenburger-tor-berlin_344.jpg Title: brandenburger-tor-berlin_344.jpg <b>Description</b> (red) Photo

## Deletion Conflict

To resolve a deletion conflict:

1. Use the **Preview** button to view the changes that have been made since your last sync.
2. When you have decided if you want to go ahead with the deletion or not, tap either the **Confirm Delete** button or the **Cancel Delete** button.

Conflict Resolution

**Deletion conflict**

You have marked this file for deletion but the version on the server has changed since your last sync. Use the Preview button to view the changes that have been made, then use the Confirm Delete or Cancel Delete buttons as preferred.

**Your Device**

**Office2010QA.doc**  
DOC file 986.5 KB (1010176 bytes)

**Confirm Delete**

**Last Update**

**Modified By** Me

**Modified** 18 April, 2012 2:54:21 PM PDT

**Properties**

**Name** Office2010QA.doc

**Title**

**Description** Tessam

**Colligo Portal**

**Office2010QA.doc**  
DOC file 986.5 KB (1010176 bytes)

**Cancel Delete**

**Last Update**

**Modified By** Tessa MacKinnon

**Modified** 18 April, 2012 2:54:21 PM PDT

**Properties**

**Name** Office2010QA.doc


**Title**

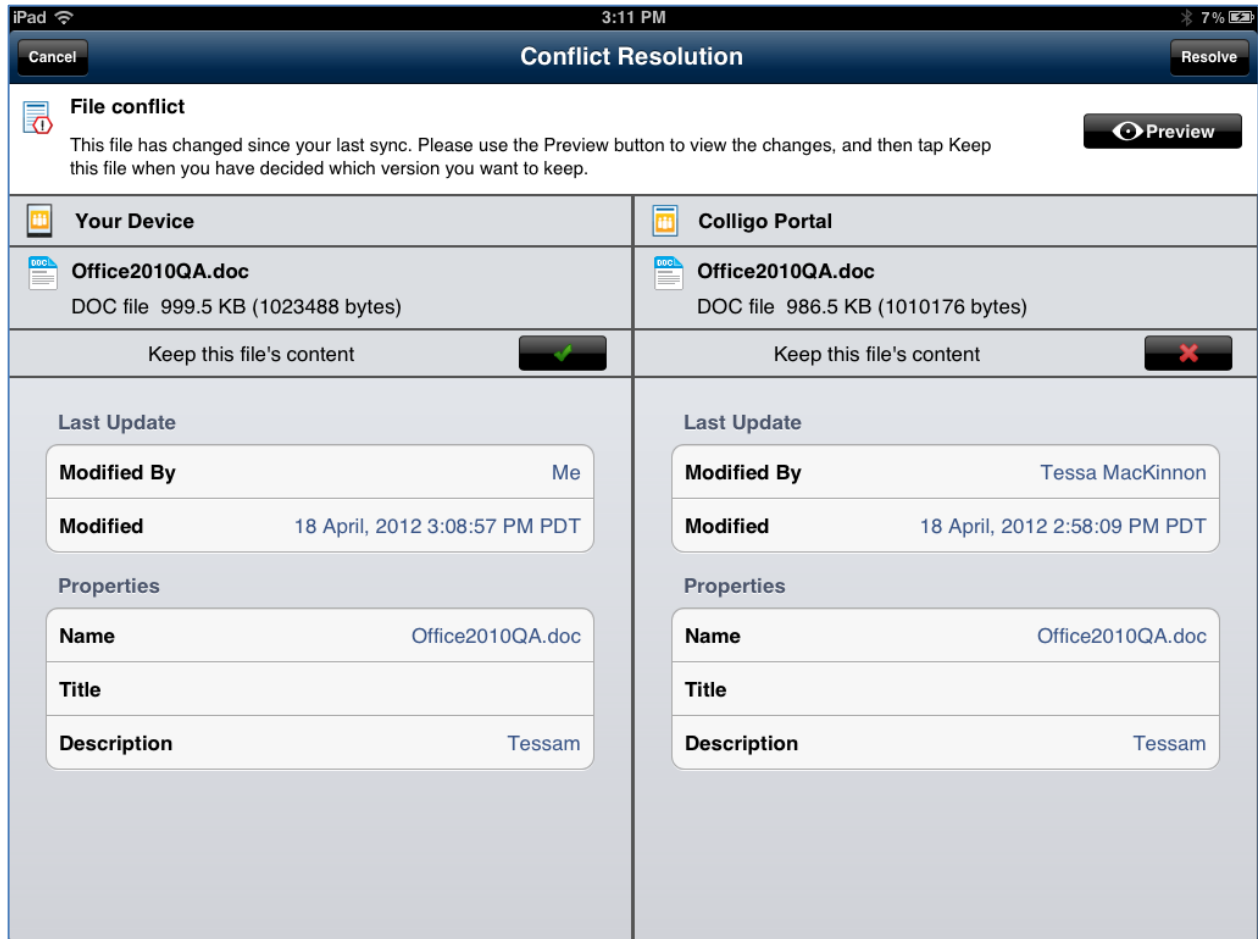
**Description** Tessam





## File Conflict

To resolve a File conflict:

1. Use the **Preview** button to view the differences between the file on Briefcase and the file on the server.
2. Tap the button beside **Keep this file's content** to choose which version you want to keep. The checkmark icon  indicates which file will be saved.
3. Tap **Resolve**.



The screenshot shows the 'Conflict Resolution' screen on an iPad. At the top, there's a status bar with 'iPad', signal strength, time '3:11 PM', and battery level '7%'. Below the status bar is a header with 'Cancel' on the left, 'Conflict Resolution' in the center, and 'Resolve' on the right. The main content area is titled 'File conflict' with a sub-header 'This file has changed since your last sync. Please use the Preview button to view the changes, and then tap Keep this file when you have decided which version you want to keep.' and a 'Preview' button. The screen is divided into two columns: 'Your Device' and 'Colligo Portal'. Both columns show a file named 'Office2010QA.doc' with its size in bytes. Below the file name, there's a 'Keep this file's content' button with a green checkmark for 'Your Device' and a red X for 'Colligo Portal'. Underneath each column, there's a 'Last Update' section with 'Modified By' and 'Modified' dates, and a 'Properties' section with 'Name', 'Title', and 'Description' fields.

Your Device	Colligo Portal
<b>Office2010QA.doc</b> DOC file 999.5 KB (1023488 bytes)	<b>Office2010QA.doc</b> DOC file 986.5 KB (1010176 bytes)
Keep this file's content 	Keep this file's content 
<b>Last Update</b> Modified By: Me Modified: 18 April, 2012 3:08:57 PM PDT	<b>Last Update</b> Modified By: Tessa MacKinnon Modified: 18 April, 2012 2:58:09 PM PDT
<b>Properties</b> Name: Office2010QA.doc Title: Description: Tessam	<b>Properties</b> Name: Office2010QA.doc Title: Description: Tessam

## Searching SharePoint Lists and Libraries

To filter a site’s list and libraries, enter one or more characters in the search field. This filters the available content and displays a list of items that contain the characters you have entered:

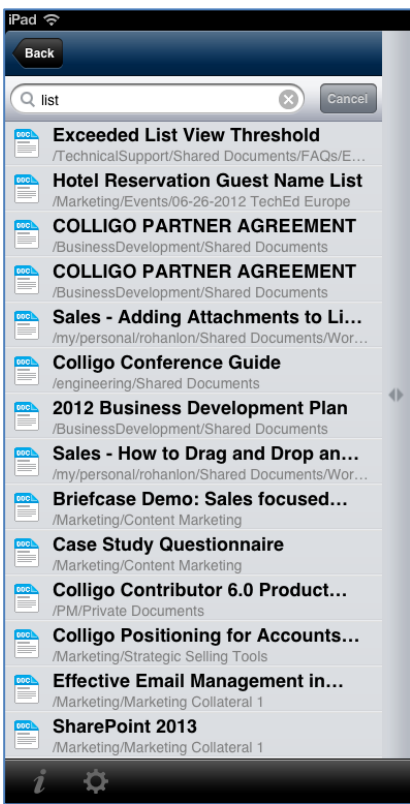
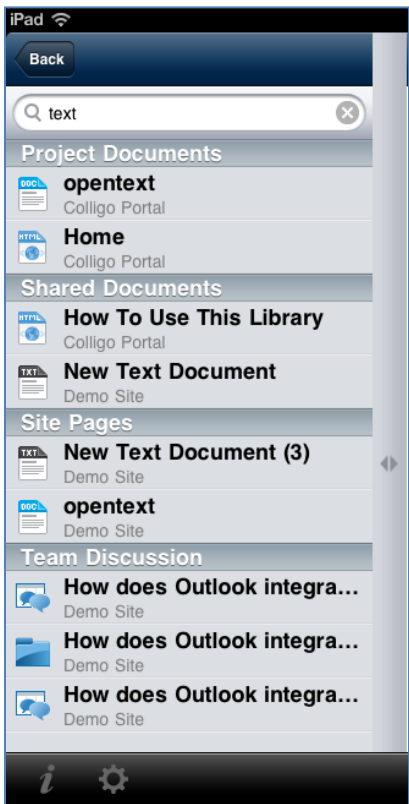


To search, enter your search term and choose one of the two options:

**Search Locally:** this option means you are searching only the content within the local cache. The results are sorted by List and Library name. Tap a file to display the content.

**Search SharePoint:** this option means you are searching the online SharePoint site. The results display the path of the file location. Tap a file to download and display the content.

**NOTE:** this option is only available online



## Managing Settings

In Colligo Briefcase you can specify settings both at the folder level and at the application level. Site settings are specified when you connect the site initially. For information on editing site settings, see [Editing a Site](#).

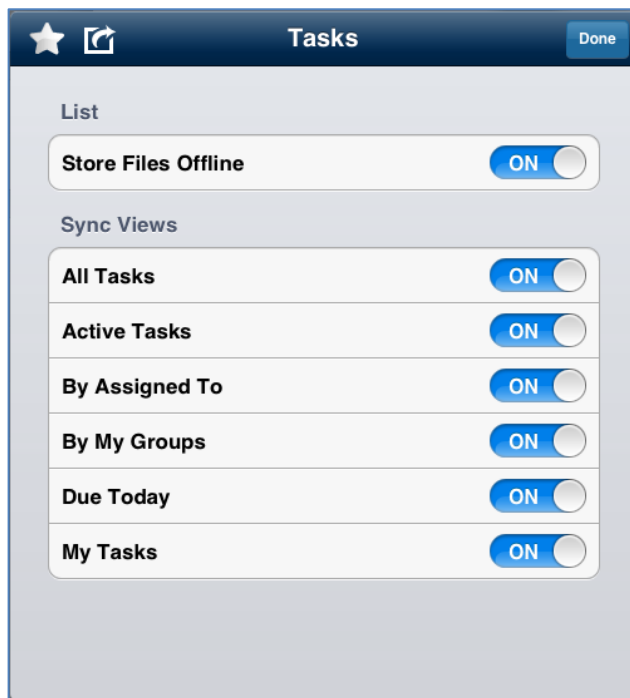
### Managing Folder Settings



You can manage the settings for each folder, provide links to the folder locations, and add folders to a Playlist.

To manage folder settings:


1. Tap the blue icon beside the folder you want to set tasks for.

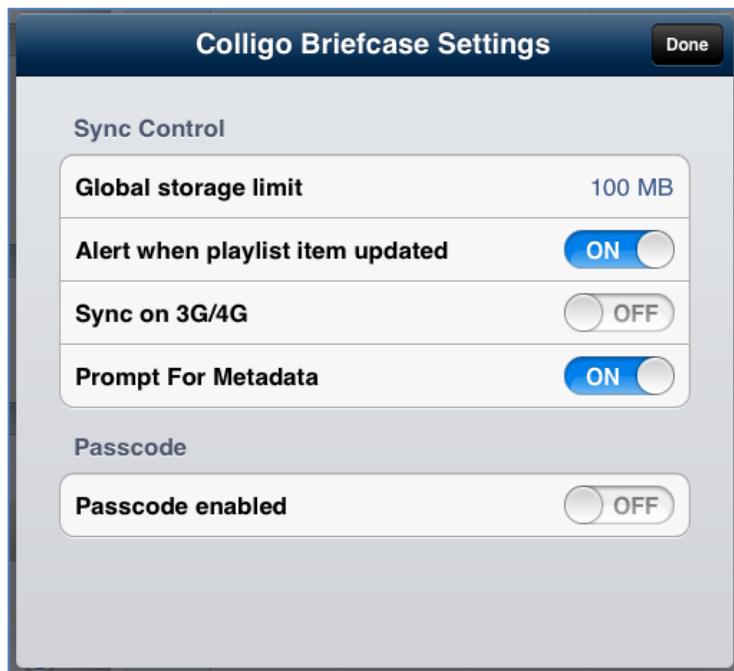
The folder settings dialog displays:



2. In the **List** section, choose if you want to store the files for that folder offline by choosing **ON** or **OFF**.
3. In the **Sync Views** section, select which views you want to synchronize, by choosing **ON** or **OFF**.
4. Click the  icon to add the folder location to a Playlist. For more information about Playlists, see [Managing Playlists](#).
5. Click the action icon  for access to the **Copy Link** and **Email Link** options.
  - **Copy Link:** tap this button to copy the link to the folder location in SharePoint to paste into a document or email
  - **Email Link:** tap this button to launch a new email with a link to the folder location in SharePoint

## Managing Application Settings

1. Tap the  icon at the bottom of the screen to display the **Colligo Briefcase Settings** dialog:



2. In the **Sync Control** section, configure the following settings as preferred:
  - a) **Global storage limit:** This setting specifies how much local storage on the iPad should be used for syncing SharePoint content offline. You can also select a No Sync mode where no content is stored offline, documents and other items are only downloaded when they are previewed. Choose one of the following options:
    - i. No Sync, Browse Only
    - ii. 10 MB
    - iii. 20 MB
    - iv. 50 MB
    - v. 100 MB
    - vi. 200 MB
    - vii. 500 MB
    - viii. 1 GB
    - ix. 2 GB
    - x. 8 GB
    - xi. 16 GB
    - xii. Unlimited
  - b) **Alert when item in Playlist is updated:** This setting lets you choose if you want to receive an alert when an item that you have added to a Playlist is updated. Tap to choose **ON** or **OFF**.
  - c) **Sync on 3G/4G:** This setting lets you prevent any syncing on 3G/4G so your data plan isn't used up. Tap to choose **ON** or **OFF**. If you choose to turn this setting off, you can still sync data through a wireless internet connection.
  - d) **Prompt for Metadata:** this settings lets you control the Properties screen that displays when you add a new item to a List or Library. Tap to choose **ON** or **OFF**.

**NOTE:** if the prompt is turned off but there is a required field in the Library or List, the file remains checked out to the user who has uploaded the file and cannot be checked in until these fields are completed.

3. In the **Passcode** section, tap the **Passcode Enabled** field.  
The **Enter Passcode** screen displays:




---

*In this release, this feature is not supported by Colligo Briefcase for Good. Contact Colligo for more information.*

---

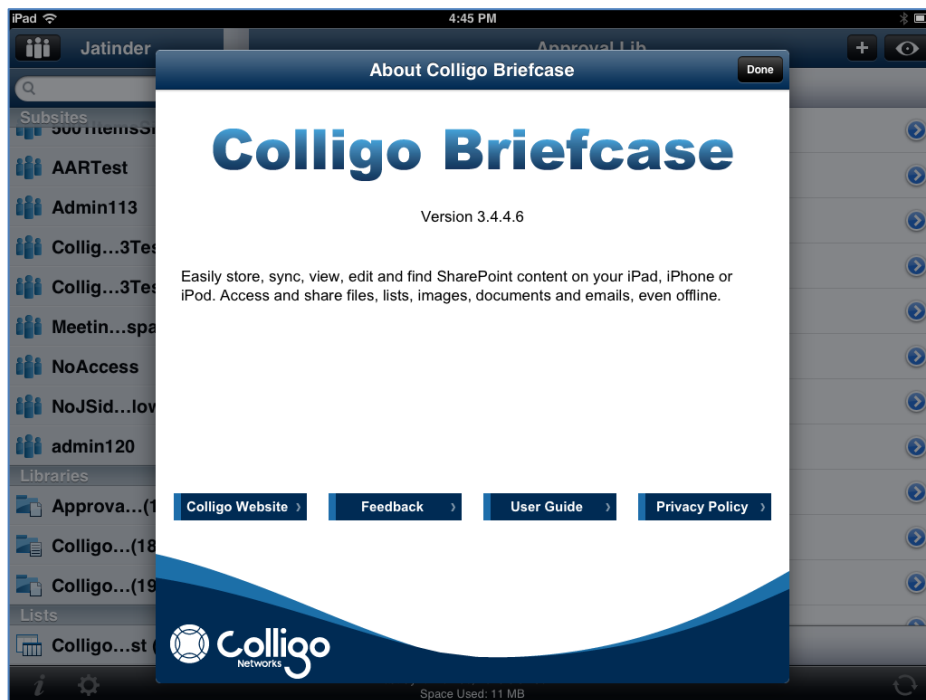
- a. Enter your passcode.
  - b. Enter the passcode a second time to confirm it.
- Once you have set a passcode, the following options display:



- i. **Passcode enabled:** if you want to disable the passcode you need to enter the existing passcode to do so, unless you have enabled it within the previous minute
- ii. **Background timer lockout:** tap to choose the length of time that will trigger a lockout
- iii. **Erase data after 10 failed logins:** tap to choose **ON** or **OFF**
- iv. **Change passcode:** tap this button to display the **Change Passcode** dialog; enter the existing passcode, then enter the new passcode twice to confirm

## About Colligo Briefcase

Click the information icon in the bottom left of the screen to display the **About Colligo Briefcase** screen:



Tap the **Colligo Website** button to launch [www.Colligo.com](http://www.Colligo.com).

Tap the **Feedback** button to launch an email. The **To:** field is populated with the [BriefcaseFeedback@colligo.com](mailto:BriefcaseFeedback@colligo.com) email address, and the **Subject** line is populated with Colligo Briefcase Feedback. The body of the email contains the version number of Colligo Briefcase for Good.

---

*This feature is only available if you have a Good-enabled email client.*

---

Tap the **User Guide** button to launch the Colligo Briefcase for Good User Guide.

Tap the **Privacy Policy** button to view Colligo's privacy policy.

## Appendix I: Supported File Types

Supported File Types	Common Icon Name
folder	folder
txt	Text File
text	Text File
rtf	Rich Text File
pdf	Adobe File
doc	Word file
docx	Word file
xls	Excel file
xlsx	Excel file
ppt	Power Point File
pptx	Power Point File
jpg	JPG File
jpeg	JPG File
gif	GIF File
png	PNG File
tiff	TIFF File
bmp	BMP File
numbers	Numbers File
key	Keynote File
pages	Pages File
msg	Email File
eml	Email File
csv	Excel File

Unsupported File Types	Common Icon Name
Zip	Zip File
html	html File
htm	html File
css	css File
one	OneNote File
All others	Unknown File