

Colligo Email Manager 5.3

Release Notes



TECHNICAL REQUIREMENTS

Software Requirements

Colligo Email Manager requires the following software:

- Microsoft Outlook 2007 or 2010 SP1 (32-bit or 64-bit edition)
- Internet Explorer 6, 7, 8, or 9
- Windows XP SP3, Windows Vista, or Windows 7
- Windows 2008R2 Server (for Terminal Services)

Client Software Requirements

Colligo Email Manager has the following client software requirements:

- Microsoft .NET framework 4.0 Runtime
- Microsoft Visual C++ 2010 Redistributable Package
- Visual Studio Tools for Office (VSTO) 2010
- Microsoft Office PIAs

Server Software Requirements

Colligo Email Manager requires at least one of the following:

- Microsoft SharePoint Server 2010
- Microsoft SharePoint Foundation 2010
- SharePoint 2010 Online (Office 365)
- (Optional) Microsoft FAST Search Server 2010 for SharePoint

Colligo Email Manager has been tested with and fully supports Service Pack 1 (SP1) for SharePoint Server 2010 and SharePoint Foundation 2010. Contact Colligo Support (support@colligo.com) for compatibility questions regarding further Cumulative Updates and Service Packs for SharePoint.

Hardware Requirements

Colligo Email Manager requires a Windows-based PC (500 MHz minimum processor, 20MB of free disk space, 256MB RAM, 1024 x 768 or higher resolution monitor).

NEW FEATURES

Release 5.3 (build 5.3.7.0)	
Reference #	Description
1135	Users can now copy a whole folder from the Outlook folder tree to a SharePoint location.
2954	Users can now use the Attachment Handler to insert a SharePoint item into an email as either an attachment or a link.
2441	Email Manager now supports Forms-Based Authentication.
3085	The default email address extraction when uploading an email message is now the SMTP address format: e.g. myname@mycompany.com , rather than a mail-system-specific address with type fields identifying the address format. If you prefer to have the mail-system-specific address as before, you can use the MSI property EXTRACT_SMTP_EMAIL_ADDRESSES_ONLY or the registry key ExtractSmtpEmailAddressesOnly with the value of "0" to revert to the prior behavior.
3219	Email Manager is now available in French.
3337	The Install License Key menu option can now be disabled using an MSI property or registry key. For more information, see: http://www.colligo.com/support/setting/enabling-the-install-license-key-menu-option/

RESOLVED ISSUES

Issue #	Description
3045	The Connect to Colligo Email Manager button in Internet Explorer now properly supports non-default credentials when adding a SharePoint location as a Favorite.
3049	Lookup columns are showing properly in the metadata dialog. This was a regression in version 5.2.
3186	When users double-click an email to display it in its own window, the Move and Copy buttons now file the email in the stand-alone window, rather than the email selected in the list view.
3261	Activating Colligo Email Manager by email no longer results in an error message in Office 2007.
3271	When SharePoint folder-level default values for Managed Metadata columns are set up in SharePoint programmatically, they now properly display in the metadata dialog.
3330	The query to receive uploaded entries has been optimized, resulting in improved upload speed when uploading to lists with many entries.
3331	Uploads no longer require users to have the Manage List permission in SharePoint.

NEW FEATURES

Release 5.2	
Reference #	Description
510	Users can select an email in the list view or double-click it to display it in its own window; the Move or Copy functionality is now available in both views.
797	Users now have the ability to mark an email as Copied to SharePoint .
1752	Users now have the option to send an item from the search results as an attachment.
2018	Users can now change their license key from within the Colligo Email Manager group in Outlook.
2693	Users now have the ability to check for software updates from within the Colligo Email Manager group in Outlook.

RESOLVED ISSUES

Issue #	Description
2717	When Email Manager folders are configured in Outlook, performance is now improved when starting up Outlook, or when adding or refreshing a folder.
2766	If field order changes are made to a SharePoint content type, the changes are now reflected in Email Manager.
2767	Required fields at the SharePoint column level that have been marked optional at the SharePoint content type level now display as optional in Email Manager.
2820	Adding an Email Manager favorite with an extremely long URL no longer causes Email Manager to fail on starting Outlook.
2828	When users click Cancel during a Move drag-and-drop to a Favorite or Folder location, Email Manager now correctly moves all intended uploaded items to the Recovered Items folder.

RESOLVED ISSUES

Release 5.1 SP3	
Issue #	Description
2603	A specific HTTP request header that was causing Claims Based Authentication to fail has been removed.
2604	Some servers are configured to require a UserAgent property for SharePoint web service calls. This is now specified in all SharePoint service calls.
2699	Users can now drag-and-drop attachments directly to a SharePoint location if the PstDisableGrow value is set to 1.

NEW FEATURES

Reference #	Description
2650	Support has been added for a Push to Application field in the Colligo Sites list in Colligo Administrator.

RESOLVED ISSUES

Release 5.1 SP2	
Issue #	Description
2480	Users can now drag-and-drop an email into a folder propagated by Colligo Administrator.
2481	The existence of the Branding Key in the registry under HKLM no longer prevents Email Manager from starting up on first launch.

RESOLVED ISSUES

Release 5.1 SP1	
Issue #	Description
2452	You can now propagate a favorite from Colligo Administrator that has a title that's different from its URL fragment.
2472	The default install option is now For everyone instead of Just me .
2473	If users have a read-only/write protected C: Drive, the upload process in Email Manager fails. The StorageRoot registry key or STORAGE_ROOT msi property can be used to create a new default download directory for Colligo items (PST file, activation folder and file, and log file) so the upload process is successful.

NEW FEATURES

Release 5.1	
Reference #	Description
465	Users now have the ability to set the default behavior for drag-and-drop functionality to either move or copy.
466	XenDesktop is now supported.
2126	Users can now activate Colligo Email Manager by email.
2214	Users can now install Colligo Email Manager for the whole machine, rather than just for the current user.

2215	Users can now apply person or group metadata when filing an item.
2218	Users can now apply metadata to multiple items simultaneously.
2219	Users can now file items to a drop-off library or Records Center in SharePoint.
2222	Additional default mapping of Subject and Category metadata fields is now provided. The email subject is mapped to both the Subject and Email Subject fields. The email category is mapped to both the Categories and Email Categories fields.

RESOLVED ISSUES

Release 5.1	
Issue #	Description
1676	Read-only documents can now be successfully uploaded to a SharePoint location.
1699	When users right-click items in the search results list, the contextual menu displays inside the search pane, so any action by the user is successful.
1733	If users enter a number outside the 5 – 50 range limit in the History and Favorites list on the Settings dialog, they cannot exit or close the dialog without entering a number within the specified range.
2023	When users right-click on an item in the search results list and choose the Copy SharePoint Link option, when they past the link into a document, it displays as a hyperlink instead of text.
2050	The Search subfolders check box has been removed from the Search Options dialog. All searches are recursive.
2056	The Categories field now populates when filing an email.
2063	When a user enters incorrect credentials when adding a SharePoint site, the error message indicates that the user credentials are incorrect.
2072	If the Colligo Email Manager Add-In is disabled when Outlook is started, and then enabled, the HTML content that displays at the root folder levels of Colligo Email Manager, Favorites, Folders, and the start-up wizard, now displays.
2077	The Filter by File Type option in the Search Options dialog now returns relevant results.
2103	Date fields in the Edit Properties dialog are no longer marked as required fields by default.
2123	Adding a site with a trailing slash in the URL to the Colligo Sites list in Colligo Administrator no longer results in the site being added multiple times.
2162	CASPOL no longer fails on install with all ALLUSERS=0 during custom action install.
2269	When users upload the same document into a library that requires a document to be checked out prior to editing, the overwrite occurs properly.

2270	When users leave required managed metadata fields blank, the item is not uploaded until the fields are filled in.
2271	Naming conventions for blank email titles is now consistent between Colligo Email Manager and Colligo Contributor.
2321	When users add an Office 365 site, the authentication window no longer displays multiple times.

FEATURE HISTORY

Release 5.0	
New Features	<ul style="list-style-type: none"> • File: Drag-and-drop email and attachments to SharePoint from Outlook • Tag: Add automatic or customized metadata • Find: Search Outlook and SharePoint together • View: See SharePoint content right inside Outlook • Share: Replace attachments with links for easy collaboration

KNOWN ISSUES

Release 5.0	
Issue #	Description
1399	If users drag and drop a folder from the Favorites or Folders list into Deleted Items , the folder disappears from the list. However, if users right-click and choose Refresh , the folder they just dragged into Deleted Items displays in the list again.
1549	If users upload 2 or more items to a SharePoint location, if they click Cancel during the first upload, the upload process is only cancelled for the subsequent items. The first item is uploaded.
1620	If users hover their mouse over the Send & File button, the tooltip message says that pressing the F1 key will launch Colligo Online for Outlook. However, pressing the F1 key at this time launches an Outlook help window.
1676	When users upload a read-only document to a SharePoint location, the following error message displays: <i>Failed to retrieve property information for this SharePoint location</i>
1699	In the Search pane, users can use the drop-down menu to configure the Search Options and Locations. In the search results list, users can right-click on an item and use the contextual menu to open an item or send a link to the SharePoint location. Depending on where the Search pane is docked, part of the menus may display outside the Search pane. In these cases, users need to click the part of the menu option that displays within the Search pane. If users click on a menu option outside the Search pane, the action will fail.
1733	In the Settings dialog, users can set the number of items that display in their Favorites and Folders lists. If they enter a number that doesn't fall between 5 and 50, an error message displays. Users can close the Settings screen with the invalid numbers still displaying, but the input isn't saved. When Outlook is closed and re-opened, the Settings screen will display the numbers from the prior session before the invalid ones were entered.
1805	If users select a folder in their Favorites or Folders list and press the Delete key, the folder disappears from the list. However, if users right-click and choose Refresh , the folder they just deleted displays in the list again.
1814	If users view their emails as Conversations and try to use the Move and Copy buttons to file the conversations to SharePoint, an error message displays. However, users can still use the drag-and-drop functionality.

1986	Users are able to edit the names of the SharePoint locations in their Favorites and Folders lists. When these file locations are refreshed, the edited names are overwritten with the original names.
1995	When users are viewing a SharePoint location in Outlook and minimize/maximize their Outlook window, there can be a slight delay in the SharePoint page in the action.
1999	If users do not check the Keep Me Signed In checkbox when logging into an Office 365 SharePoint site, they will get a Windows scripting error. The scripting error can be bypassed if the user closes it, but it will re-appear a second time. The user can close it and then re-enter their password to access the site. This will occur every time unless they check the Keep Me Signed In checkbox when they log in.
2008	For users using Vista x64 and Office 2007, Outlook does not display the Search pane according to how it was previously configured after a restart.
2029	Migrating a PST file to SharePoint is not currently supported in Colligo Email Manager. If users drag-and-drop a PST file to a Folder or Favorite location, the PST displays under the Colligo Email Manager group in the Outlook pane. No data is transferred.
2036	<i>For users using XP SP3 and Office 2010, the uninstall process doesn't remove the Colligo Email Manager PST file from Outlook.</i>
2050	If users check the Search subfolders option in the Search Options screen, the scope of the results returned is unchanged.
2056	In Office 2010 x64, the Categories field is not automatically populated during the metadata extraction process. Users can manually edit this field in the Edit Properties dialog.
2057	If users are using the Connect to Outlook button in Internet Explorer to add sites to the SharePoint Sites list, they are able to add duplicate Favorite and Folder locations using this method. If users then remove the entire site location from the list, only one instance of the Favorite or Folder location is removed. Because the home site is no longer there, users can no longer drag-and-drop emails to the folder locations that still display.
2063	When a user enters incorrect credentials when adding a SharePoint site the error message indicates the URL cannot be verified as a valid location.
2064	If search locations overlap, the search results can return duplicate results. For example, if there are two search locations, A and B, with B being the child site of A, the results from B are returned twice – once from search the A site, and once from searching the B site.
2072	If the Colligo Email Manager Add-In is disabled when Outlook is started, and then enabled, the HTML content that displays at the root folder levels of Colligo Email Manager, Favorites, Folders, and the start-up wizard, do not display. The HTML content will display once Outlook is restarted.
2073	If a Favorite location is removed from the Colligo Email Manager group in Outlook, but has had an email recently moved or copied to it, the location still appears in the Outlook Move history. If users select that location from the History list as a destination for a new email, the email is not moved to SharePoint but appears in Recovered Items.